

Albemarle County

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Attachments: 1. Attach A - FY17 DSS Annual Report

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AGENDA DATE: 2/7/2018

TITLE:

Department of Social Services Annual Report

SUBJECT/PROPOSAL/REQUEST: Presentation of DSS FY17 Annual Report

ITEM TYPE: Regular Information Item

STAFF CONTACT(S): Richardson, Letteri, Savides

PRESENTER (S): Jennie More, Advisory Board Member

LEGAL REVIEW: Not Required

REVIEWED BY: Jeffrey B. Richardson

BACKGROUND: Pursuant to Virginia Code § 63.300, all counties in Virginia are required to establish a local board to oversee the provision of social services to its residents. The Board of Supervisors established the Albemarle County Department of Social Services Advisory Board in 1997. One of its required duties is to make an annual report to the Board of Supervisors, concurrent with the Department's budget presentation, concerning the administration of the public welfare program.

STRATEGIC PLAN: Quality Government Operations: Ensure County government's capacity to provide high quality service that achieves community priorities

DISCUSSION: The FY17 Annual Report (Attachment A) provides a summary of the Department's programs and services, including the number of cases in each program area for the year, coupled with stories of some of those served. Also included are the Department's Key Performance Indicators and unaudited statements of financial resources. Of particular note in this report are (1) the significant increases in valid Child Protective Services and Adult Protective Services referrals, (2) the number of individuals served through our Department's Medicaid Program, and (3) the number of lobby visitors with Limited English Proficiency. One positive change is that due to our intensive family finding efforts and prevention services, the number of

File #: 18-152, Version: 1

children that are able to remain in their own homes/with their families has increased. Finally, the workload measures data show that the department continues to operate with less than the required number of staff as determined by the 2008 VDSS Workload Measures study.

BUDGET IMPACT: Funding for the Department of Social Services is included in the County's annual operating budget.

RECOMMENDATION:

Staff recommends that the Board receive the Department of Social Services Advisory Board's FY17 Annual Report as presented. No formal action is required.

ATTACHMENTS:

Attachment A - Annual Report