

ALBEMARLE COUNTY BOARD OF SUPERVISORS OPERATING GUIDELINES FOR HIGH QUALITY GOVERNANCE September 5, 2018

The Board commits to using the following guidelines to ensure high quality governance:

- 1. The County's strategic priorities will guide the work of the Board and staff and will be supported by a thoughtful priority setting process and cycle.
- 2. We will honor the expressed will of the majority and respect the concerns of the minority.
- 3. We ensure that policy decisions and directions to the County Executive are communicated by the entire Board.
 - Where this is unclear, the County Executive will seek clarification from the Board.
 - No single member of the Board can provide direction on policy implementation to the County Executive.
- 4. Board Members do not want their interactions with and requests to staff members to negatively impact staff productivity.
 - Staff members should use judgment and explain the resources that would be required to respond to Board requests.
 - If a policy issue is going to affect workload or a policy decision, it should come through the County Executive's office.
- 5. When a Board Member sends a communication to a staff member, it should be copied to the department director and the appropriate member of the County Executive's Office. Urgent matters will be clearly labeled in the subject line.
- 6. To assure maximum productivity, the Board should focus on policy-making work and the staff should focus on day- to day operational work and provide progress reports.
- 7. We are responsible for our districts, the entire County, and the region; therefore, we should give our best efforts to work for the benefit of all.
- 8. When a Board Member has a concern regarding staff performance, we go directly to the County Executive in a timely manner so that it can be addressed.