

# HUMAN SERVICE NEEDS IN ALBEMARLE

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Services

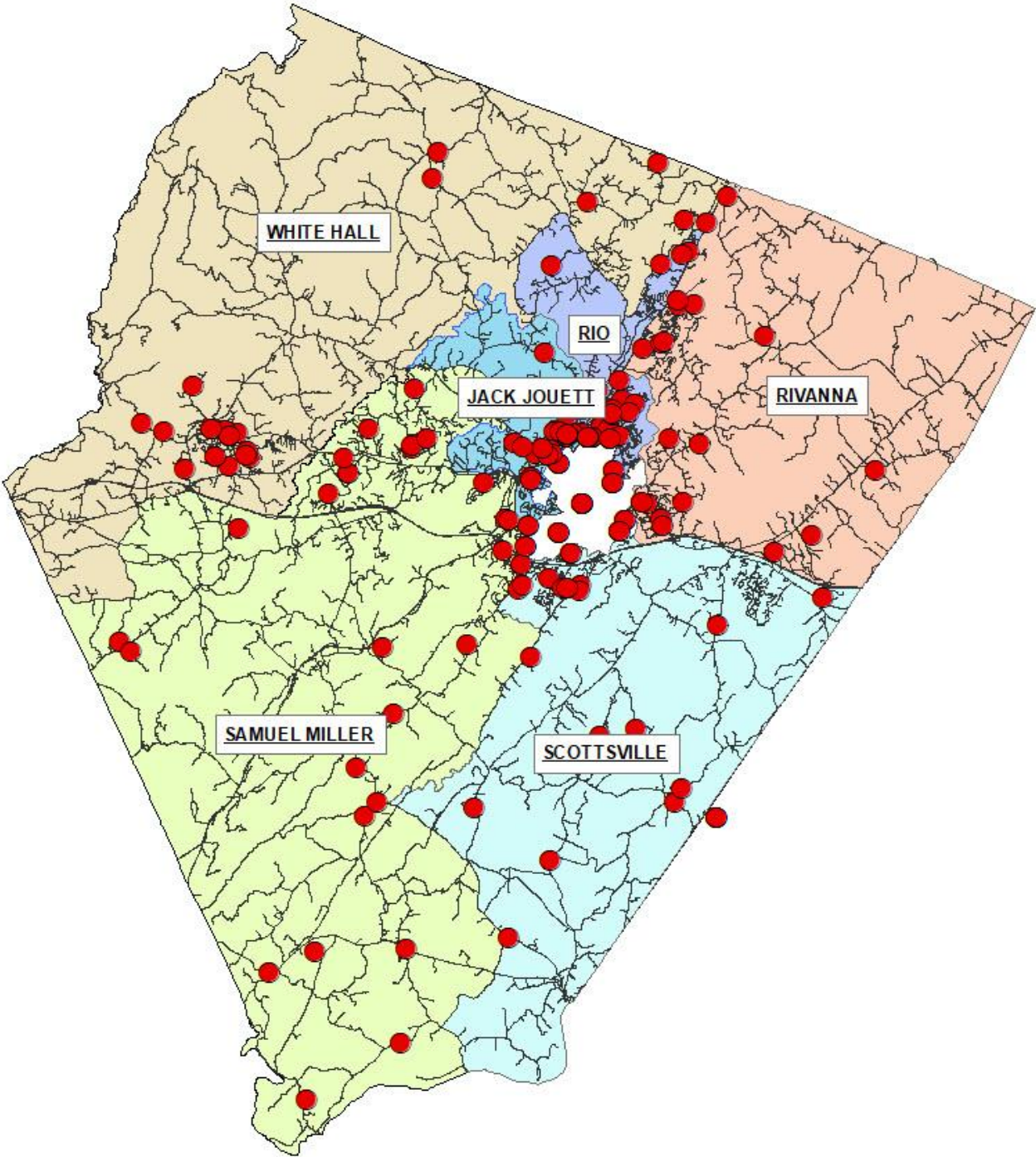
## Key Take-Aways

- ❖ *Reminder that there are pockets in the county where families and individuals struggle with making ends meet on a daily/monthly basis*
- ❖ *Appreciation for the challenges created by serving individuals with limited English proficiency*
- ❖ *Heightened awareness of the prevalence of victimization for the two most vulnerable populations in our county: children and elderly and/or disabled adults. This victimization transcends socioeconomic and geographical boundaries.*

# APS Investigations

- In FY15, 21% of the allegations of adult abuse or neglect cited financial exploitation as the reason for referral.
- In FY16, 38.5% were allegations of financial exploitation.
- In FY17, 25.2% were allegations of financial exploitation.
- These numbers do not reflect those investigations for which financial exploitation was not cited at the time of referral but was uncovered in the course of the investigation.

FY17 APS Investigations

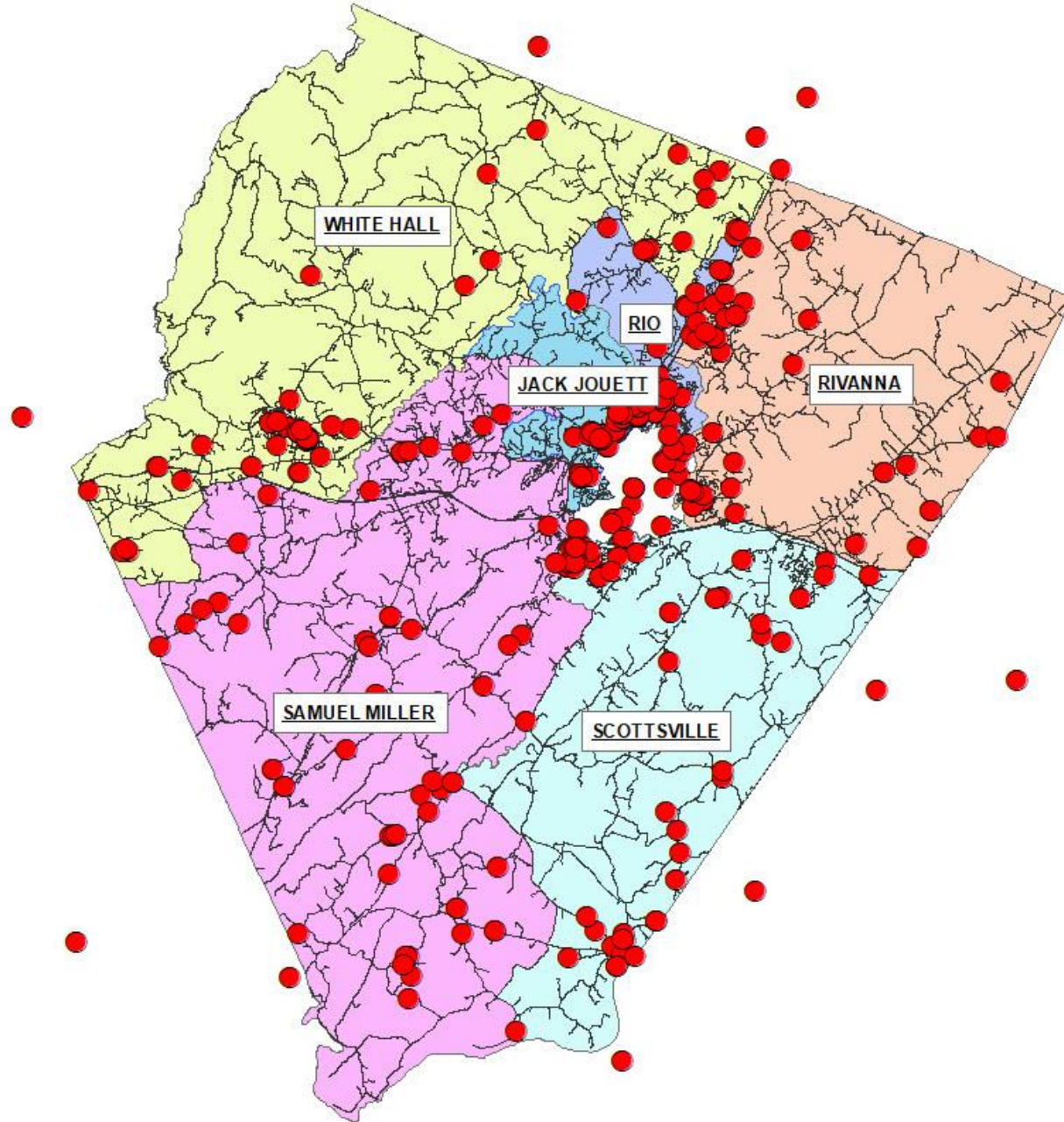


# CPS Investigations

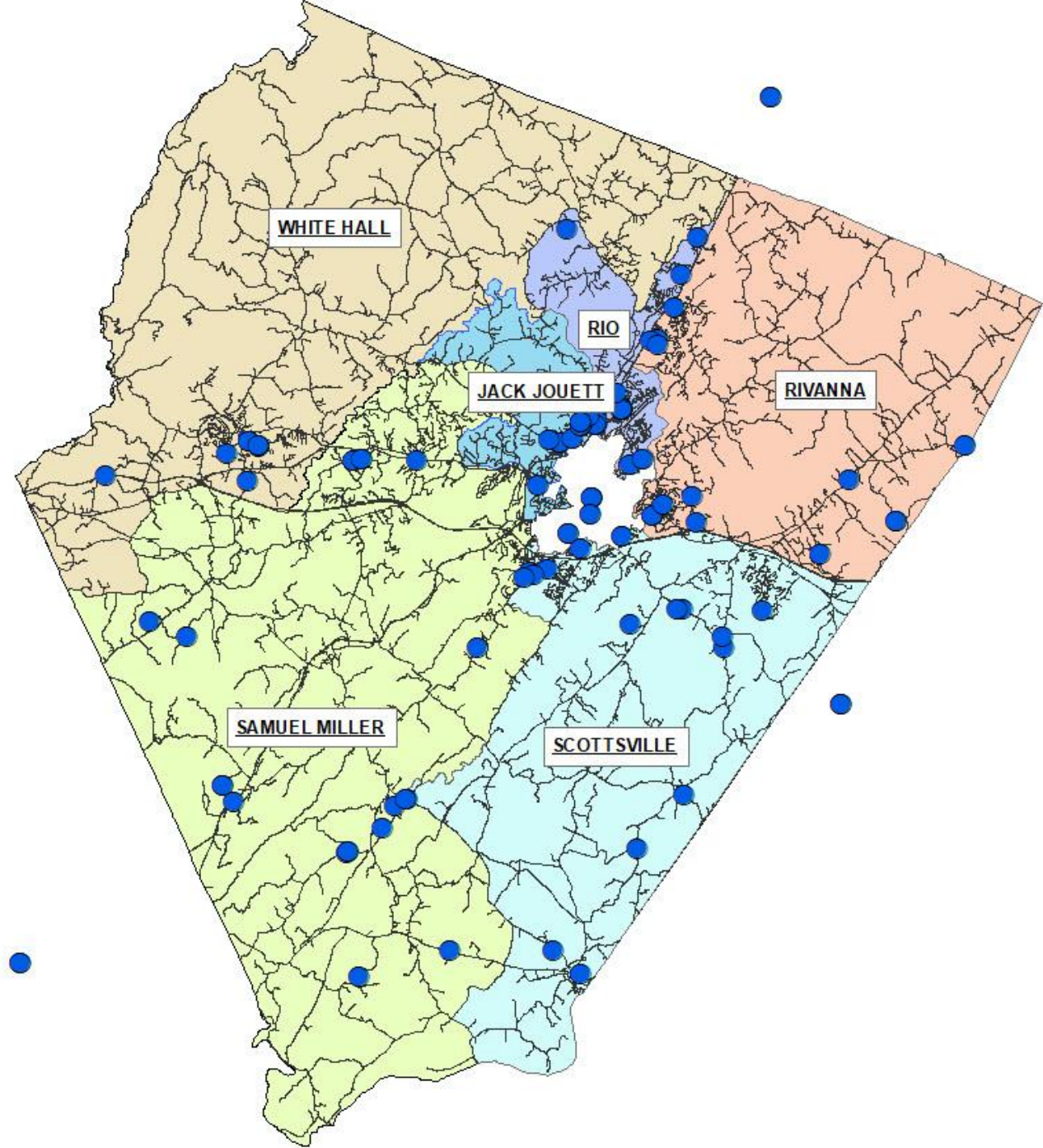
- DSS is mandated to investigate all valid referrals of child abuse/neglect
- In FY15 workers investigated 307 allegations of child abuse or neglect
  - 75 of these allegations included reports of substance abuse (24.4%)
- In FY16 workers investigated 317 allegations of child abuse or neglect
  - 70 of these allegations included reports of substance abuse (22.1%)
- In FY17, workers investigated 410 allegations of child abuse or neglect
  - 114 of these allegations included reports of substance abuse (27.8%)
- In FY17, 55 allegations required a response within 24 hours (3 of these “Response Priority 1” allegations involved substance abuse)



## FY17 CPS Investigations



FY17 CPS Investigations  
Substance Abuse alleged





FY17 CPS Investigations  
Response Priority 1 (24 hr)

