



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

# Albemarle County, VA

Supplemental Online Survey Results

2017



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# Contents

About this Report.....	1
Complete Survey Responses.....	2



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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

# About this Report

As part of its participation in The National Citizen Survey™, Albemarle County conducted a mailed survey of 1,500 residents. Surveys were mailed to randomly selected households in June and data were collected through July 24<sup>th</sup>, 2017 (see the report, *The National Citizen Survey: Community Livability Report, Albemarle county, VA 2017*). About six weeks into data collection, the County made available a web-based survey to its residents through a link on the County's website. Visitors to the site were able to complete the survey from July 17<sup>th</sup> to July 31<sup>st</sup>, 2017 and 379 surveys were received.

This report contains the results of this administration of the web-based survey and data have not been weighted to current population estimates of Albemarle County.

# Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

## Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Albemarle County:	Excellent		Good		Fair		Poor		Total	
Albemarle County as a place to live	42%	N=147	48%	N=169	9%	N=32	2%	N=6	100%	N=354
Your neighborhood as a place to live	46%	N=160	43%	N=151	9%	N=32	2%	N=8	100%	N=351
Albemarle County as a place to raise children	46%	N=145	44%	N=140	8%	N=25	2%	N=7	100%	N=317
Albemarle County as a place to work	22%	N=69	46%	N=146	24%	N=76	8%	N=27	100%	N=318
Albemarle County as a place to visit	50%	N=172	39%	N=137	10%	N=35	1%	N=3	100%	N=347
Albemarle County as a place to retire	35%	N=109	39%	N=121	18%	N=58	8%	N=26	100%	N=314
The overall quality of life in Albemarle County	36%	N=127	50%	N=177	12%	N=42	2%	N=8	100%	N=354

Table 2: Question 2

Please rate each of the following characteristics as they relate to Albemarle County as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Albemarle County	32%	N=108	51%	N=171	14%	N=48	2%	N=7	100%	N=334
Overall ease of getting to the places you usually have to visit	14%	N=48	46%	N=152	31%	N=102	9%	N=31	100%	N=333
Quality of overall natural environment in Albemarle County	41%	N=136	48%	N=158	9%	N=31	2%	N=7	100%	N=332
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	8%	N=27	45%	N=150	34%	N=113	12%	N=41	100%	N=331
Health and wellness opportunities in Albemarle County	31%	N=103	50%	N=165	16%	N=52	3%	N=9	100%	N=329
Overall opportunities for education and enrichment	40%	N=133	46%	N=152	12%	N=38	2%	N=6	100%	N=329
Overall economic health of Albemarle County	18%	N=59	52%	N=166	23%	N=75	6%	N=20	100%	N=320
Sense of community	15%	N=51	39%	N=128	34%	N=114	12%	N=39	100%	N=332
Overall image or reputation of Albemarle County	25%	N=83	53%	N=176	17%	N=58	5%	N=15	100%	N=332

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Albemarle County to someone who asks	42%	N=137	38%	N=122	13%	N=43	7%	N=23	100%	N=325
Remain in Albemarle County for the next five years	66%	N=216	20%	N=65	8%	N=27	6%	N=20	100%	N=328

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Table 4: Question 4

Please rate how safe or unsafe you feel: In your neighborhood during the day	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	69%	N=230	20%	N=68	3%	N=11	6%	N=19	1%	N=4	100%	N=332

Table 5: Question 5

Please rate each of the following characteristics as they relate to Albemarle County as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	5%	N=16	35%	N=112	41%	N=133	19%	N=60	100%	N=321
Ease of public parking	8%	N=24	38%	N=119	33%	N=104	21%	N=66	100%	N=313
Ease of travel by car in Albemarle County	9%	N=29	50%	N=163	30%	N=98	11%	N=37	100%	N=327
Ease of travel by public transportation in Albemarle County	3%	N=5	8%	N=15	33%	N=66	57%	N=113	100%	N=199
Ease of travel by bicycle in Albemarle County	5%	N=10	11%	N=23	37%	N=80	48%	N=104	100%	N=217
Ease of walking in Albemarle County	6%	N=17	21%	N=62	40%	N=116	33%	N=98	100%	N=293
Availability of paths and walking trails	10%	N=31	36%	N=109	32%	N=95	21%	N=64	100%	N=299
Air quality	36%	N=114	54%	N=172	10%	N=33	0%	N=1	100%	N=320
Cleanliness of Albemarle County	24%	N=79	59%	N=192	14%	N=45	2%	N=8	100%	N=324
Overall appearance of Albemarle County	31%	N=101	55%	N=180	12%	N=39	2%	N=6	100%	N=326
Public places where people want to spend time	19%	N=61	53%	N=170	23%	N=72	5%	N=15	100%	N=318
Variety of housing options	7%	N=21	33%	N=100	33%	N=100	27%	N=81	100%	N=302
Availability of affordable quality housing	4%	N=11	14%	N=40	35%	N=100	47%	N=136	100%	N=287
Fitness opportunities (including exercise classes and paths or trails, etc.)	27%	N=84	45%	N=139	20%	N=61	8%	N=25	100%	N=309
Recreational opportunities	32%	N=102	48%	N=153	14%	N=46	6%	N=19	100%	N=320
Availability of affordable quality food	23%	N=75	52%	N=167	20%	N=65	5%	N=15	100%	N=322
Availability of affordable quality health care	26%	N=82	48%	N=151	19%	N=60	6%	N=20	100%	N=313
Availability of preventive health services	29%	N=87	49%	N=147	16%	N=47	5%	N=16	100%	N=297
Availability of affordable quality mental health care	11%	N=23	38%	N=76	31%	N=62	20%	N=41	100%	N=202

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Table 6: Question 6

Please rate each of the following characteristics as they relate to Albemarle County as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	7%	N=12	26%	N=44	41%	N=70	26%	N=44	100%	N=170
Adult educational opportunities	28%	N=74	48%	N=125	20%	N=52	3%	N=9	100%	N=260
Opportunities to attend cultural/arts/music activities	43%	N=129	39%	N=118	15%	N=45	3%	N=10	100%	N=302
Opportunities to participate in religious or spiritual events and activities	37%	N=88	51%	N=121	10%	N=23	3%	N=7	100%	N=239
Employment opportunities	7%	N=19	37%	N=101	41%	N=113	15%	N=42	100%	N=275
Shopping opportunities	21%	N=65	51%	N=159	24%	N=74	4%	N=12	100%	N=310
Cost of living in Albemarle County	1%	N=4	20%	N=61	41%	N=127	38%	N=118	100%	N=310
Overall quality of business and service establishments in Albemarle County	13%	N=40	58%	N=176	24%	N=73	6%	N=17	100%	N=306
Overall quality of new development in Albemarle County	8%	N=24	35%	N=101	41%	N=116	16%	N=45	100%	N=286
Opportunities to participate in social events and activities	24%	N=72	50%	N=149	22%	N=65	3%	N=10	100%	N=296
Opportunities to volunteer	41%	N=115	48%	N=136	9%	N=26	2%	N=6	100%	N=283
Opportunities to participate in community matters	32%	N=93	40%	N=114	22%	N=64	6%	N=16	100%	N=287
Openness and acceptance of the community toward people of diverse backgrounds	16%	N=47	44%	N=131	29%	N=85	11%	N=34	100%	N=297
Neighborliness of residents in Albemarle County	18%	N=55	42%	N=127	32%	N=95	8%	N=24	100%	N=301

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	20%	N=61	80%	N=246	100%	N=307
Made efforts to make your home more energy efficient	24%	N=72	76%	N=234	100%	N=306
Observed a code violation or other hazard in Albemarle County (weeds, abandoned buildings, etc.)	61%	N=186	39%	N=117	100%	N=303
Household member was a victim of a crime in Albemarle County	91%	N=280	9%	N=28	100%	N=308
Reported a crime to the police in Albemarle County	84%	N=255	16%	N=50	100%	N=305
Stocked supplies in preparation for an emergency	50%	N=154	50%	N=155	100%	N=309
Campaigned or advocated for an issue, cause or candidate	49%	N=150	51%	N=158	100%	N=308
Contacted Albemarle County (in-person, phone, email or web) for help or information	46%	N=141	54%	N=166	100%	N=307
Contacted Albemarle County elected officials (in-person, phone, email or web) to express your opinion	62%	N=190	38%	N=117	100%	N=307

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Albemarle County?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Albemarle County recreation centers or their services	5%	N=14	14%	N=41	28%	N=84	53%	N=157	100%	N=296
Visited a neighborhood park or County park	10%	N=31	23%	N=68	42%	N=124	25%	N=74	100%	N=297
Used Albemarle County public libraries or their services	8%	N=25	26%	N=78	32%	N=94	34%	N=101	100%	N=298
Participated in religious or spiritual activities in Albemarle County	8%	N=24	24%	N=72	15%	N=43	53%	N=156	100%	N=295

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Albemarle County?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a County-sponsored event	1%	N=2	7%	N=20	35%	N=105	57%	N=170	100%	N=297
Used bus, rail, subway or other public transportation instead of driving	1%	N=3	1%	N=2	10%	N=31	88%	N=263	100%	N=299
Carpooled with other adults or children instead of driving alone	7%	N=22	13%	N=40	21%	N=63	58%	N=173	100%	N=298
Walked or biked instead of driving	7%	N=20	9%	N=27	15%	N=44	69%	N=207	100%	N=298
Volunteered your time to some group/activity in Albemarle County	11%	N=31	22%	N=64	25%	N=74	43%	N=126	100%	N=295
Participated in a club	7%	N=22	16%	N=47	13%	N=38	64%	N=189	100%	N=296
Talked to or visited with your immediate neighbors	38%	N=115	35%	N=105	21%	N=62	6%	N=17	100%	N=299
Done a favor for a neighbor	21%	N=63	24%	N=73	40%	N=120	14%	N=43	100%	N=299
Volunteered at a public school	5%	N=14	4%	N=12	13%	N=39	78%	N=232	100%	N=297

Table 9: Question 9

Thinking about local public meetings (of local elected officials like County Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=3	6%	N=17	32%	N=90	60%	N=168	100%	N=278
Watched (online or on television) a local public meeting	2%	N=5	7%	N=21	34%	N=101	57%	N=171	100%	N=298

Table 10: Question 10

Please rate the quality of each of the following services in Albemarle County:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	37%	N=94	47%	N=119	12%	N=30	4%	N=9	100%	N=252
Fire services	45%	N=109	48%	N=116	6%	N=15	2%	N=4	100%	N=244
Ambulance or emergency medical services	45%	N=107	48%	N=115	6%	N=15	1%	N=3	100%	N=240
Crime prevention	24%	N=54	50%	N=110	19%	N=41	7%	N=16	100%	N=221
Fire prevention and education	26%	N=57	58%	N=127	12%	N=27	3%	N=7	100%	N=218
Traffic enforcement	18%	N=44	47%	N=117	27%	N=66	9%	N=22	100%	N=249
Street lighting	13%	N=32	40%	N=100	30%	N=75	17%	N=41	100%	N=248
Bus or transit services	4%	N=6	22%	N=35	31%	N=48	43%	N=67	100%	N=156
Garbage collection	31%	N=71	45%	N=102	12%	N=26	12%	N=27	100%	N=226
Recycling	27%	N=67	35%	N=85	21%	N=51	17%	N=41	100%	N=244
Storm drainage	17%	N=34	52%	N=106	21%	N=43	10%	N=20	100%	N=203
Drinking water	35%	N=83	44%	N=104	17%	N=40	3%	N=8	100%	N=235
Sewer services	31%	N=54	55%	N=96	13%	N=22	2%	N=4	100%	N=176
Utility billing	18%	N=39	51%	N=111	24%	N=51	7%	N=15	100%	N=216
County parks	32%	N=81	51%	N=130	13%	N=33	4%	N=9	100%	N=253

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Please rate the quality of each of the following services in Albemarle County:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Recreation programs or classes	20%	N=34	53%	N=92	19%	N=32	8%	N=14	100%	N=172
Recreation centers or facilities	20%	N=37	51%	N=97	22%	N=41	7%	N=14	100%	N=189
Land use, planning and zoning	10%	N=25	26%	N=64	39%	N=96	25%	N=61	100%	N=246
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=12	39%	N=72	34%	N=63	21%	N=38	100%	N=185
Animal control	17%	N=33	46%	N=91	25%	N=50	12%	N=23	100%	N=197
Economic development	6%	N=15	35%	N=82	35%	N=83	24%	N=56	100%	N=236
Health services	26%	N=59	55%	N=125	15%	N=34	4%	N=8	100%	N=226
Public library services	45%	N=113	42%	N=104	12%	N=31	0%	N=1	100%	N=249
Public information services	18%	N=38	52%	N=109	24%	N=49	6%	N=12	100%	N=208
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	17%	N=32	52%	N=95	21%	N=39	9%	N=17	100%	N=183
Preservation of natural areas such as open space, farmlands and greenbelts	22%	N=57	42%	N=110	20%	N=51	16%	N=42	100%	N=260
Albemarle County open space	22%	N=53	47%	N=115	20%	N=48	11%	N=27	100%	N=243
County-sponsored special events	13%	N=21	41%	N=64	35%	N=55	11%	N=18	100%	N=158
Overall customer service by Albemarle County employees (police, receptionists, planners, etc.)	20%	N=50	45%	N=110	26%	N=63	10%	N=24	100%	N=247
Public schools	32%	N=72	42%	N=96	16%	N=36	10%	N=22	100%	N=226

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Albemarle County	16%	N=43	55%	N=152	22%	N=60	7%	N=19	100%	N=274
The Federal Government	4%	N=10	31%	N=83	41%	N=111	24%	N=64	100%	N=268
State of Virginia	4%	N=12	46%	N=126	39%	N=107	11%	N=29	100%	N=274



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Table 12: Question 12

Please rate the following categories of Albemarle County government performance:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Albemarle County	8%	N=21	35%	N=95	37%	N=101	20%	N=54	100%	N=271
The overall direction that Albemarle County is taking	5%	N=12	29%	N=76	40%	N=103	27%	N=69	100%	N=260
The job Albemarle County government does at welcoming citizen involvement	10%	N=24	39%	N=94	31%	N=76	20%	N=50	100%	N=244
Overall confidence in Albemarle County government	8%	N=22	36%	N=98	32%	N=86	24%	N=66	100%	N=272
Generally acting in the best interest of the community	10%	N=27	34%	N=92	29%	N=77	27%	N=71	100%	N=267
Being honest	15%	N=38	33%	N=83	31%	N=77	21%	N=53	100%	N=251
Treating all residents fairly	12%	N=29	33%	N=82	27%	N=66	29%	N=71	100%	N=248

Table 13: Question 13

Please rate how important, if at all, you think it is for the Albemarle County community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Albemarle County	47%	N=129	36%	N=99	15%	N=42	3%	N=7	100%	N=277
Overall ease of getting to the places you usually have to visit	28%	N=77	51%	N=139	20%	N=54	2%	N=5	100%	N=275
Quality of overall natural environment in Albemarle County	44%	N=121	32%	N=89	21%	N=59	3%	N=8	100%	N=277
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	29%	N=79	43%	N=119	23%	N=65	5%	N=14	100%	N=277
Health and wellness opportunities in Albemarle County	27%	N=73	40%	N=108	26%	N=71	7%	N=20	100%	N=272
Overall opportunities for education and enrichment	31%	N=84	41%	N=111	26%	N=70	3%	N=9	100%	N=274
Overall economic health of Albemarle County	47%	N=129	41%	N=114	11%	N=29	1%	N=4	100%	N=276
Sense of community	24%	N=66	45%	N=124	27%	N=74	5%	N=13	100%	N=277

Table 14: Question 14

How important a service, if at all, do you consider recycling to be for County residents?	Percent	Number
Essential	39%	N=109
Very important	28%	N=78
Somewhat important	25%	N=68
Not at all important	8%	N=21
Total	100%	N=276

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Table 15: Question 15a - Likelihood of Recycling

The McIntire Recycling Center currently provides a “do it yourself” separation of recyclables by type (aluminum, cardboard, glass, etc.).If another “do it yourself” source separation recycling center was conveniently located, how likely would you b	Percent	Number
Very likely	38%	N=99
Somewhat likely	21%	N=54
Not likely	41%	N=105
Total	100%	N=258

Table 16: Question 15b - Preferred Location of Recycling

If such a center were to be built, to what extent, if at all, would you prefer it be located in the following spots?	Strongly prefer		Somewhat prefer		Would not prefer		No preference		Total	
	%	N	%	N	%	N	%	N	%	N
Crozet area	21%	N=54	14%	N=36	25%	N=63	40%	N=103	100%	N=256
29 North – Hydraulic/Rio area	13%	N=34	19%	N=47	25%	N=62	43%	N=109	100%	N=252
29 North – Hollymead area	14%	N=35	11%	N=28	33%	N=85	43%	N=110	100%	N=258
Pantops area	12%	N=31	16%	N=42	28%	N=72	44%	N=113	100%	N=258
Scottsville area	9%	N=23	12%	N=31	33%	N=86	46%	N=117	100%	N=257

Table 17: Question 16

How important, if at all, are the following services for Albemarle County to provide?	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Expansion and improvement of trails	17%	N=47	23%	N=64	40%	N=110	19%	N=52	100%	N=273
New sidewalks	19%	N=51	28%	N=76	39%	N=106	14%	N=39	100%	N=272
Sidewalk/curb maintenance (e.g., snow removal, weeding)	19%	N=51	37%	N=101	31%	N=84	13%	N=34	100%	N=270
Increased roadway landscaping (e.g., flowerbeds, increased frequency of mowing)	7%	N=20	18%	N=49	46%	N=125	28%	N=77	100%	N=271
Expansion of the bus service	19%	N=43	31%	N=70	32%	N=71	18%	N=41	100%	N=225
Preservation of the rural area	43%	N=119	29%	N=80	20%	N=55	8%	N=22	100%	N=276
Expansion of bicycle paths	18%	N=49	28%	N=74	25%	N=68	28%	N=76	100%	N=267
Preschool funding	27%	N=69	24%	N=62	25%	N=64	24%	N=62	100%	N=257
Curbside recycling	18%	N=47	27%	N=73	29%	N=79	26%	N=69	100%	N=268
Composting	10%	N=25	18%	N=46	37%	N=93	35%	N=90	100%	N=254

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Table 18: Question 17

Please indicate to what extent you would support or oppose paying higher taxes for the following services:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
	%	N	%	N	%	N	%	N	%	N
Expansion and improvement of trails	17%	N=45	32%	N=83	20%	N=53	31%	N=80	100%	N=261
New sidewalks	18%	N=47	45%	N=117	16%	N=42	21%	N=54	100%	N=260
Sidewalk/curb maintenance (e.g., snow removal, weeding)	16%	N=42	44%	N=113	19%	N=50	21%	N=54	100%	N=259
Increased roadway landscaping (e.g., flowerbeds, increased frequency of mowing)	7%	N=19	34%	N=88	28%	N=73	31%	N=80	100%	N=260
Expansion of the bus service	22%	N=53	35%	N=82	18%	N=43	25%	N=58	100%	N=236
Preservation of the rural area	40%	N=105	33%	N=87	10%	N=27	16%	N=41	100%	N=260
Expansion of bicycle paths	20%	N=52	32%	N=83	21%	N=54	27%	N=70	100%	N=259
Preschool funding	35%	N=89	29%	N=73	15%	N=39	21%	N=52	100%	N=253
Curbside recycling	22%	N=56	35%	N=89	15%	N=39	28%	N=73	100%	N=257
Composting	10%	N=25	34%	N=83	18%	N=44	38%	N=93	100%	N=245

Table 19: Question 18

If you were interested in learning more about or making public comment on an issue, to what extent might each of the following prevent you from attending an in-person meeting?	Definitely would prevent		Might prevent		Would not prevent		Total	
	%	N	%	N	%	N	%	N
Time of day (evening meetings not convenient)	25%	N=64	39%	N=99	36%	N=92	100%	N=255
Meeting location (too far)	17%	N=45	43%	N=112	40%	N=103	100%	N=260
Lack of transportation to meeting	7%	N=17	11%	N=27	83%	N=213	100%	N=257
Duration of meetings (too long)	11%	N=27	50%	N=127	39%	N=98	100%	N=252
Format of meetings does not meet my needs	13%	N=29	43%	N=95	44%	N=97	100%	N=221
Child/adult care responsibilities	13%	N=31	14%	N=34	74%	N=182	100%	N=247

Table 20: Question 19

To what extent would you prefer, if at all, to provide comments on local issues in each of the following ways:	Strongly prefer		Somewhat prefer		Would not prefer		No preference		Total	
	%	N	%	N	%	N	%	N	%	N
In-person at a Board of Supervisors meeting/hearing	14%	N=38	32%	N=85	42%	N=112	13%	N=34	100%	N=269
In-person at a community meeting	15%	N=40	42%	N=112	32%	N=86	11%	N=28	100%	N=266
Online comment form posted by Albemarle County	51%	N=138	33%	N=90	11%	N=29	4%	N=12	100%	N=269
Email communication with the Board of Supervisors and/or staff	51%	N=138	37%	N=99	7%	N=20	4%	N=12	100%	N=269
Mail communication to Board of Supervisors and/or staff	18%	N=49	27%	N=72	44%	N=119	11%	N=29	100%	N=269
Social media (Facebook, Twitter)	12%	N=32	22%	N=58	57%	N=152	10%	N=27	100%	N=269
Local news online comment boxes	13%	N=35	23%	N=63	51%	N=138	12%	N=33	100%	N=269

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Table 21: Question 20

If you were to participate in an online feedback system, to what extent, if at all, would you prefer each of the following formats?	Strongly prefer		Somewhat prefer		Would not prefer		No preference		Total	
	%	N	%	N	%	N	%	N	%	N
Respond to questions using an online survey	53%	N=141	32%	N=86	9%	N=24	6%	N=16	100%	N=267
Direct email to staff and/or the Board of Supervisors	34%	N=91	46%	N=124	12%	N=33	7%	N=20	100%	N=268
Online public discussion forum (log-in required)	14%	N=37	29%	N=78	49%	N=129	8%	N=21	100%	N=265

Table 22: Question 21

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
Daily Progress	35%	N=92	39%	N=102	26%	N=68	100%	N=262
C-ville weekly	30%	N=80	46%	N=122	24%	N=64	100%	N=266
Other local media outlets (radio, local television stations)	59%	N=157	33%	N=88	9%	N=23	100%	N=268
Charlottesville Tomorrow	29%	N=76	25%	N=66	47%	N=124	100%	N=266
Social media (Facebook, Twitter)	24%	N=63	37%	N=99	39%	N=105	100%	N=267
County "A-mail" (e-newsletter)	20%	N=52	27%	N=73	53%	N=141	100%	N=266
Public postings at local businesses/library/County offices	5%	N=14	25%	N=66	70%	N=187	100%	N=267
Word-of-mouth	17%	N=47	55%	N=149	27%	N=73	100%	N=269

Table 23: Question 22

How often, if ever, in the last 12 months have you used the County's website (www.albemarle.org)?	Percent	Number
Never	8%	N=23
Rarely	25%	N=69
Sometimes	42%	N=113
Frequently	24%	N=66
Total	100%	N=271

Table 24: Question 23

How often, if ever, in the last 12 months, have you used www.albemarle.org for the following?	Never		Rarely		Sometimes		Frequently		Total	
	%	N	%	N	%	N	%	N	%	N
Pay a bill	71%	N=170	11%	N=27	15%	N=36	3%	N=6	100%	N=239
Watch a Board meeting	72%	N=174	19%	N=47	7%	N=18	2%	N=4	100%	N=243
Access public meeting materials (agendas, minutes)	44%	N=107	22%	N=54	24%	N=59	9%	N=23	100%	N=243
Book a park shelter	88%	N=213	7%	N=18	4%	N=10	1%	N=2	100%	N=243
Sign up for a Parks and Recreation class	79%	N=193	15%	N=37	4%	N=10	2%	N=5	100%	N=245
Find information about a property in the County	17%	N=41	22%	N=54	40%	N=98	21%	N=50	100%	N=243
Download a form	38%	N=91	27%	N=66	30%	N=73	5%	N=12	100%	N=242

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How often, if ever, in the last 12 months, have you used www.albemarle.org for the following?	Never		Rarely		Sometimes		Frequently		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Access building, licensing and permit applications	62%	N=150	20%	N=48	14%	N=34	5%	N=11	100%	N=243
Apply for energy, medical, food and/or other resource assistance	94%	N=228	3%	N=8	2%	N=5	1%	N=2	100%	N=243
Contact information for a department/staff person	33%	N=80	27%	N=65	34%	N=82	7%	N=17	100%	N=244
Learn more about an issue facing the community	26%	N=64	31%	N=75	36%	N=89	7%	N=16	100%	N=244
Learn more about a department within the County	32%	N=77	26%	N=64	38%	N=93	4%	N=10	100%	N=244
County job opportunities	65%	N=159	13%	N=32	17%	N=42	4%	N=10	100%	N=243
Access County public meeting calendar	46%	N=112	28%	N=68	20%	N=49	6%	N=14	100%	N=243

Table 25: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	12%	N=31	6%	N=15	17%	N=44	18%	N=48	47%	N=123	100%	N=261
Purchase goods or services from a business located in Albemarle County	0%	N=0	1%	N=3	19%	N=51	61%	N=160	18%	N=48	100%	N=262
Eat at least 5 portions of fruits and vegetables a day	3%	N=9	11%	N=30	33%	N=88	36%	N=94	16%	N=42	100%	N=263
Participate in moderate or vigorous physical activity	2%	N=6	12%	N=31	33%	N=87	32%	N=84	21%	N=55	100%	N=263
Read or watch local news (via television, paper, computer, etc.)	2%	N=5	7%	N=18	18%	N=48	32%	N=84	42%	N=110	100%	N=265
Vote in local elections	1%	N=3	2%	N=6	4%	N=10	12%	N=31	81%	N=215	100%	N=265

Table 26: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	27%	N=72
Very good	44%	N=117
Good	25%	N=67
Fair	3%	N=7
Poor	1%	N=2
Total	100%	N=265

Table 27: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=23
Somewhat positive	21%	N=56
Neutral	51%	N=137
Somewhat negative	17%	N=45
Very negative	3%	N=7

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What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Total	100%	N=268

Table 28: Question D4

What is your employment status?	Percent	Number
Working full time for pay	56%	N=149
Working part time for pay	11%	N=30
Unemployed, looking for paid work	3%	N=7
Unemployed, not looking for paid work	4%	N=10
Fully retired	27%	N=71
Total	100%	N=267

Table 29: Question D5

Do you work inside the boundaries of Albemarle County?	Percent	Number
Yes, outside the home	44%	N=116
Yes, from home	12%	N=31
No	44%	N=116
Total	100%	N=263

Table 30: Question D6

How many years have you lived in Albemarle County?	Percent	Number
Less than 2 years	6%	N=16
2 to 5 years	10%	N=27
6 to 10 years	12%	N=32
11 to 20 years	19%	N=50
More than 20 years	53%	N=143
Total	100%	N=268

Table 31: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	83%	N=222
Building with two or more homes (duplex, townhome, apartment or condominium)	16%	N=42
Mobile home	0%	N=1
Other	1%	N=2
Total	100%	N=267

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Table 32: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	10%	N=27
Owned	90%	N=239
Total	100%	N=266

Table 33: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	7%	N=17
\$300 to \$599 per month	11%	N=28
\$600 to \$999 per month	12%	N=31
\$1,000 to \$1,499 per month	25%	N=64
\$1,500 to \$2,499 per month	29%	N=73
\$2,500 or more per month	16%	N=40
Total	100%	N=253

Table 34: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	69%	N=184
Yes	31%	N=81
Total	100%	N=265

Table 35: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	66%	N=176
Yes	34%	N=89
Total	100%	N=265

Table 36: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	5%	N=11
\$25,000 to \$49,999	15%	N=37
\$50,000 to \$99,999	28%	N=67
\$100,000 to \$149,999	32%	N=77
\$150,000 or more	21%	N=51

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How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Total	100%	N=243

Table 37: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	99%	N=259
Yes, I consider myself to be Spanish, Hispanic or Latino	1%	N=2
Total	100%	N=261

Table 38: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=3
Asian, Asian Indian or Pacific Islander	0%	N=1
Black or African American	3%	N=7
White	93%	N=235
Other	6%	N=14

Total may exceed 100% as respondents could select more than one option.

Table 39: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=3
25 to 34 years	11%	N=28
35 to 44 years	17%	N=43
45 to 54 years	20%	N=52
55 to 64 years	25%	N=65
65 to 74 years	21%	N=55
75 years or older	5%	N=13
Total	100%	N=259



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Table 40: Question D16

What is your sex?	Percent	Number
Female	55%	N=141
Male	45%	N=114
Total	100%	N=255

Table 41: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	56%	N=149
Land line	24%	N=63
Both	20%	N=54
Total	100%	N=266

### Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 42: Question 1

Please rate each of the following aspects of quality of life in Albemarle County:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Albemarle County as a place to live	42%	N=147	48%	N=169	9%	N=32	2%	N=6	0%	N=0	100%	N=354
Your neighborhood as a place to live	45%	N=160	43%	N=151	9%	N=32	2%	N=8	1%	N=2	100%	N=353
Albemarle County as a place to raise children	41%	N=145	40%	N=140	7%	N=25	2%	N=7	10%	N=36	100%	N=353
Albemarle County as a place to work	20%	N=69	41%	N=146	22%	N=76	8%	N=27	10%	N=35	100%	N=353
Albemarle County as a place to visit	49%	N=172	39%	N=137	10%	N=35	1%	N=3	2%	N=7	100%	N=354
Albemarle County as a place to retire	31%	N=109	34%	N=121	17%	N=58	7%	N=26	11%	N=37	100%	N=351
The overall quality of life in Albemarle County	36%	N=127	50%	N=177	12%	N=42	2%	N=8	0%	N=0	100%	N=354

Table 43: Question 2

Please rate each of the following characteristics as they relate to Albemarle County as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Albemarle County	32%	N=108	51%	N=171	14%	N=48	2%	N=7	0%	N=0	100%	N=334
Overall ease of getting to the places you usually have to visit	14%	N=48	46%	N=152	31%	N=102	9%	N=31	0%	N=0	100%	N=333
Quality of overall natural environment in Albemarle County	41%	N=136	47%	N=158	9%	N=31	2%	N=7	1%	N=2	100%	N=334
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	8%	N=27	45%	N=150	34%	N=113	12%	N=41	1%	N=3	100%	N=334
Health and wellness opportunities in Albemarle County	31%	N=103	49%	N=165	16%	N=52	3%	N=9	2%	N=6	100%	N=335
Overall opportunities for education and enrichment	40%	N=133	45%	N=152	11%	N=38	2%	N=6	2%	N=7	100%	N=336
Overall economic health of Albemarle County	18%	N=59	50%	N=166	22%	N=75	6%	N=20	4%	N=15	100%	N=335
Sense of community	15%	N=51	38%	N=128	34%	N=114	12%	N=39	1%	N=4	100%	N=336
Overall image or reputation of Albemarle County	25%	N=83	53%	N=176	17%	N=58	5%	N=15	0%	N=1	100%	N=333

Table 44: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Albemarle County to someone who asks	41%	N=137	37%	N=122	13%	N=43	7%	N=23	2%	N=6	100%	N=331
Remain in Albemarle County for the next five years	65%	N=216	20%	N=65	8%	N=27	6%	N=20	1%	N=4	100%	N=332

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Table 45: Question 4

Please rate how safe or unsafe you feel: In your neighborhood during the day	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	69%	N=230	20%	N=68	3%	N=11	6%	N=19	1%	N=4	0%	N=1	100%	N=333

Table 46: Question 5

Please rate each of the following characteristics as they relate to Albemarle County as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	Traffic flow on major streets	5%	N=16	35%	N=112	41%	N=133	19%	N=60	1%	N=2	100%
Ease of public parking	8%	N=24	37%	N=119	33%	N=104	21%	N=66	2%	N=6	100%	N=319
Ease of travel by car in Albemarle County	9%	N=29	50%	N=163	30%	N=98	11%	N=37	0%	N=0	100%	N=327
Ease of travel by public transportation in Albemarle County	2%	N=5	5%	N=15	20%	N=66	35%	N=113	39%	N=127	100%	N=326
Ease of travel by bicycle in Albemarle County	3%	N=10	7%	N=23	25%	N=80	32%	N=104	33%	N=108	100%	N=325
Ease of walking in Albemarle County	5%	N=17	19%	N=62	36%	N=116	30%	N=98	9%	N=30	100%	N=323
Availability of paths and walking trails	10%	N=31	34%	N=109	29%	N=95	20%	N=64	8%	N=26	100%	N=325
Air quality	35%	N=114	53%	N=172	10%	N=33	0%	N=1	2%	N=6	100%	N=326
Cleanliness of Albemarle County	24%	N=79	59%	N=192	14%	N=45	2%	N=8	0%	N=0	100%	N=324
Overall appearance of Albemarle County	31%	N=101	55%	N=180	12%	N=39	2%	N=6	0%	N=0	100%	N=326
Public places where people want to spend time	19%	N=61	52%	N=170	22%	N=72	5%	N=15	2%	N=8	100%	N=326
Variety of housing options	7%	N=21	31%	N=100	31%	N=100	25%	N=81	7%	N=21	100%	N=323
Availability of affordable quality housing	3%	N=11	12%	N=40	31%	N=100	42%	N=136	11%	N=36	100%	N=323
Fitness opportunities (including exercise classes and paths or trails, etc.)	26%	N=84	43%	N=139	19%	N=61	8%	N=25	6%	N=18	100%	N=327
Recreational opportunities	31%	N=102	47%	N=153	14%	N=46	6%	N=19	2%	N=5	100%	N=325
Availability of affordable quality food	23%	N=75	52%	N=167	20%	N=65	5%	N=15	1%	N=2	100%	N=324
Availability of affordable quality health care	25%	N=82	46%	N=151	18%	N=60	6%	N=20	4%	N=14	100%	N=327
Availability of preventive health services	27%	N=87	45%	N=147	14%	N=47	5%	N=16	9%	N=30	100%	N=327
Availability of affordable quality mental health care	7%	N=23	23%	N=76	19%	N=62	13%	N=41	38%	N=124	100%	N=326

Table 47: Question 6

Please rate each of the following characteristics as they relate to Albemarle County as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	Availability of affordable quality child care/preschool	4%	N=12	14%	N=44	23%	N=70	14%	N=44	45%	N=140	100%
Adult educational opportunities	24%	N=74	41%	N=125	17%	N=52	3%	N=9	16%	N=48	100%	N=308
Opportunities to attend cultural/arts/music activities	42%	N=129	38%	N=118	15%	N=45	3%	N=10	3%	N=8	100%	N=310
Opportunities to participate in religious or spiritual events and activities	28%	N=88	39%	N=121	7%	N=23	2%	N=7	23%	N=72	100%	N=311

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Please rate each of the following characteristics as they relate to Albemarle County as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Employment opportunities	6%	N=19	33%	N=101	37%	N=113	14%	N=42	11%	N=34	100%	N=309
Shopping opportunities	21%	N=65	51%	N=159	24%	N=74	4%	N=12	1%	N=2	100%	N=312
Cost of living in Albemarle County	1%	N=4	20%	N=61	41%	N=127	38%	N=118	1%	N=2	100%	N=312
Overall quality of business and service establishments in Albemarle County	13%	N=40	57%	N=176	23%	N=73	5%	N=17	2%	N=5	100%	N=311
Overall quality of new development in Albemarle County	8%	N=24	32%	N=101	37%	N=116	14%	N=45	8%	N=25	100%	N=311
Opportunities to participate in social events and activities	23%	N=72	48%	N=149	21%	N=65	3%	N=10	5%	N=15	100%	N=311
Opportunities to volunteer	37%	N=115	44%	N=136	8%	N=26	2%	N=6	9%	N=29	100%	N=312
Opportunities to participate in community matters	30%	N=93	37%	N=114	21%	N=64	5%	N=16	7%	N=22	100%	N=309
Openness and acceptance of the community toward people of diverse backgrounds	15%	N=47	42%	N=131	27%	N=85	11%	N=34	5%	N=16	100%	N=313
Neighborliness of residents in Albemarle County	18%	N=55	41%	N=127	31%	N=95	8%	N=24	3%	N=8	100%	N=309

Table 48: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	20%	N=61	80%	N=246	100%	N=307
Made efforts to make your home more energy efficient	24%	N=72	76%	N=234	100%	N=306
Observed a code violation or other hazard in Albemarle County (weeds, abandoned buildings, etc.)	61%	N=186	39%	N=117	100%	N=303
Household member was a victim of a crime in Albemarle County	91%	N=280	9%	N=28	100%	N=308
Reported a crime to the police in Albemarle County	84%	N=255	16%	N=50	100%	N=305
Stocked supplies in preparation for an emergency	50%	N=154	50%	N=155	100%	N=309
Campaigned or advocated for an issue, cause or candidate	49%	N=150	51%	N=158	100%	N=308
Contacted Albemarle County (in-person, phone, email or web) for help or information	46%	N=141	54%	N=166	100%	N=307
Contacted Albemarle County elected officials (in-person, phone, email or web) to express your opinion	62%	N=190	38%	N=117	100%	N=307

Table 49: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Albemarle County?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Albemarle County recreation centers or their services	5%	N=14	14%	N=41	28%	N=84	53%	N=157	100%	N=296
Visited a neighborhood park or County park	10%	N=31	23%	N=68	42%	N=124	25%	N=74	100%	N=297
Used Albemarle County public libraries or their services	8%	N=25	26%	N=78	32%	N=94	34%	N=101	100%	N=298
Participated in religious or spiritual activities in Albemarle County	8%	N=24	24%	N=72	15%	N=43	53%	N=156	100%	N=295
Attended a County-sponsored event	1%	N=2	7%	N=20	35%	N=105	57%	N=170	100%	N=297
Used bus, rail, subway or other public transportation instead of driving	1%	N=3	1%	N=2	10%	N=31	88%	N=263	100%	N=299
Carpooled with other adults or children instead of driving alone	7%	N=22	13%	N=40	21%	N=63	58%	N=173	100%	N=298

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Albemarle County?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Walked or biked instead of driving	7%	N=20	9%	N=27	15%	N=44	69%	N=207	100%	N=298
Volunteered your time to some group/activity in Albemarle County	11%	N=31	22%	N=64	25%	N=74	43%	N=126	100%	N=295
Participated in a club	7%	N=22	16%	N=47	13%	N=38	64%	N=189	100%	N=296
Talked to or visited with your immediate neighbors	38%	N=115	35%	N=105	21%	N=62	6%	N=17	100%	N=299
Done a favor for a neighbor	21%	N=63	24%	N=73	40%	N=120	14%	N=43	100%	N=299
Volunteered at a public school	5%	N=14	4%	N=12	13%	N=39	78%	N=232	100%	N=297

Table 50: Question 9

Thinking about local public meetings (of local elected officials like County Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=3	6%	N=17	32%	N=90	60%	N=168	100%	N=278
Watched (online or on television) a local public meeting	2%	N=5	7%	N=21	34%	N=101	57%	N=171	100%	N=298

Table 51: Question 10

Please rate the quality of each of the following services in Albemarle County:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	33%	N=94	42%	N=119	11%	N=30	3%	N=9	12%	N=33	100%	N=285
Fire services	38%	N=109	40%	N=116	5%	N=15	1%	N=4	15%	N=44	100%	N=288
Ambulance or emergency medical services	37%	N=107	40%	N=115	5%	N=15	1%	N=3	16%	N=47	100%	N=287
Crime prevention	19%	N=54	38%	N=110	14%	N=41	6%	N=16	23%	N=67	100%	N=288
Fire prevention and education	20%	N=57	44%	N=127	9%	N=27	2%	N=7	24%	N=69	100%	N=287
Traffic enforcement	15%	N=44	41%	N=117	23%	N=66	8%	N=22	13%	N=36	100%	N=285
Street lighting	11%	N=32	35%	N=100	26%	N=75	14%	N=41	13%	N=38	100%	N=286
Bus or transit services	2%	N=6	12%	N=35	17%	N=48	23%	N=67	45%	N=130	100%	N=286
Garbage collection	25%	N=71	35%	N=102	9%	N=26	9%	N=27	22%	N=62	100%	N=288
Recycling	23%	N=67	30%	N=85	18%	N=51	14%	N=41	15%	N=43	100%	N=287
Storm drainage	12%	N=34	37%	N=106	15%	N=43	7%	N=20	29%	N=83	100%	N=286
Drinking water	29%	N=83	36%	N=104	14%	N=40	3%	N=8	18%	N=53	100%	N=288
Sewer services	19%	N=54	34%	N=96	8%	N=22	1%	N=4	38%	N=109	100%	N=285
Utility billing	14%	N=39	39%	N=111	18%	N=51	5%	N=15	24%	N=69	100%	N=285
County parks	28%	N=81	45%	N=130	12%	N=33	3%	N=9	12%	N=33	100%	N=286
Recreation programs or classes	12%	N=34	33%	N=92	11%	N=32	5%	N=14	39%	N=108	100%	N=280
Recreation centers or facilities	13%	N=37	34%	N=97	14%	N=41	5%	N=14	34%	N=97	100%	N=286

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Please rate the quality of each of the following services in Albemarle County:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Land use, planning and zoning	9%	N=25	22%	N=64	33%	N=96	21%	N=61	14%	N=41	100%	N=287
Code enforcement (weeds, abandoned buildings, etc.)	4%	N=12	25%	N=72	22%	N=63	13%	N=38	35%	N=100	100%	N=285
Animal control	12%	N=33	32%	N=91	18%	N=50	8%	N=23	31%	N=87	100%	N=284
Economic development	5%	N=15	29%	N=82	29%	N=83	20%	N=56	17%	N=48	100%	N=284
Health services	21%	N=59	44%	N=125	12%	N=34	3%	N=8	21%	N=59	100%	N=285
Public library services	39%	N=113	36%	N=104	11%	N=31	0%	N=1	14%	N=39	100%	N=288
Public information services	13%	N=38	38%	N=109	17%	N=49	4%	N=12	27%	N=77	100%	N=285
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	11%	N=32	33%	N=95	14%	N=39	6%	N=17	36%	N=101	100%	N=284
Preservation of natural areas such as open space, farmlands and greenbelts	20%	N=57	38%	N=110	18%	N=51	15%	N=42	10%	N=28	100%	N=288
Albemarle County open space	19%	N=53	40%	N=115	17%	N=48	9%	N=27	15%	N=42	100%	N=285
County-sponsored special events	7%	N=21	23%	N=64	19%	N=55	6%	N=18	44%	N=125	100%	N=283
Overall customer service by Albemarle County employees (police, receptionists, planners, etc.)	18%	N=50	39%	N=110	22%	N=63	9%	N=24	12%	N=35	100%	N=282
Public schools	25%	N=72	34%	N=96	13%	N=36	8%	N=22	20%	N=58	100%	N=284

Table 52: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Albemarle County	15%	N=43	54%	N=152	21%	N=60	7%	N=19	2%	N=6	100%	N=280
The Federal Government	4%	N=10	29%	N=83	39%	N=111	23%	N=64	6%	N=16	100%	N=284
State of Virginia	4%	N=12	44%	N=126	37%	N=107	10%	N=29	4%	N=12	100%	N=286

Table 53: Question 12

Please rate the following categories of Albemarle County government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Albemarle County	8%	N=21	34%	N=95	36%	N=101	19%	N=54	2%	N=6	100%	N=277
The overall direction that Albemarle County is taking	4%	N=12	28%	N=76	37%	N=103	25%	N=69	6%	N=16	100%	N=276
The job Albemarle County government does at welcoming citizen involvement	9%	N=24	34%	N=94	27%	N=76	18%	N=50	12%	N=33	100%	N=277
Overall confidence in Albemarle County government	8%	N=22	35%	N=98	31%	N=86	24%	N=66	2%	N=6	100%	N=278
Generally acting in the best interest of the community	10%	N=27	33%	N=92	28%	N=77	26%	N=71	4%	N=11	100%	N=278
Being honest	14%	N=38	30%	N=83	28%	N=77	19%	N=53	10%	N=27	100%	N=278
Treating all residents fairly	10%	N=29	30%	N=82	24%	N=66	26%	N=71	10%	N=29	100%	N=277

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Table 54: Question 13

Please rate how important, if at all, you think it is for the Albemarle County community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Albemarle County	47%	N=129	36%	N=99	15%	N=42	3%	N=7	100%	N=277
Overall ease of getting to the places you usually have to visit	28%	N=77	51%	N=139	20%	N=54	2%	N=5	100%	N=275
Quality of overall natural environment in Albemarle County	44%	N=121	32%	N=89	21%	N=59	3%	N=8	100%	N=277
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	29%	N=79	43%	N=119	23%	N=65	5%	N=14	100%	N=277
Health and wellness opportunities in Albemarle County	27%	N=73	40%	N=108	26%	N=71	7%	N=20	100%	N=272
Overall opportunities for education and enrichment	31%	N=84	41%	N=111	26%	N=70	3%	N=9	100%	N=274
Overall economic health of Albemarle County	47%	N=129	41%	N=114	11%	N=29	1%	N=4	100%	N=276
Sense of community	24%	N=66	45%	N=124	27%	N=74	5%	N=13	100%	N=277

Table 55: Question 14

How important a service, if at all, do you consider recycling to be for County residents?	Percent	Number
Essential	39%	N=109
Very important	28%	N=78
Somewhat important	24%	N=68
Not at all important	8%	N=21
Don't know	1%	N=3
Total	100%	N=279

Table 56: Question 15a - Likelihood of Recycling

The McIntire Recycling Center currently provides a "do it yourself" separation of recyclables by type (aluminum, cardboard, glass, etc.). If another "do it yourself" source separation recycling center was conveniently located, how likely would you be	Percent	Number
Very likely	35%	N=99
Somewhat likely	19%	N=54
Not likely	38%	N=105
Don't know	8%	N=21
Total	100%	N=279

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Table 57: Question 15b - Preferred Location of Recycling

If such a center were to be built, to what extent, if at all, would you prefer it be located in the following spots?	Strongly prefer		Somewhat prefer		Would not prefer		No preference		Total	
	%	N	%	N	%	N	%	N	%	N
Crozet area	21%	N=54	14%	N=36	25%	N=63	40%	N=103	100%	N=256
29 North – Hydraulic/Rio area	13%	N=34	19%	N=47	25%	N=62	43%	N=109	100%	N=252
29 North – Hollymead area	14%	N=35	11%	N=28	33%	N=85	43%	N=110	100%	N=258
Pantops area	12%	N=31	16%	N=42	28%	N=72	44%	N=113	100%	N=258
Scottsville area	9%	N=23	12%	N=31	33%	N=86	46%	N=117	100%	N=257

Table 58: Question 16

How important, if at all, are the following services for Albemarle County to provide?	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Expansion and improvement of trails	17%	N=47	23%	N=64	40%	N=110	19%	N=52	2%	N=5	100%	N=278
New sidewalks	18%	N=51	28%	N=76	38%	N=106	14%	N=39	1%	N=4	100%	N=276
Sidewalk/curb maintenance (e.g., snow removal, weeding)	18%	N=51	36%	N=101	30%	N=84	12%	N=34	3%	N=8	100%	N=278
Increased roadway landscaping (e.g., flowerbeds, increased frequency of mowing)	7%	N=20	18%	N=49	45%	N=125	28%	N=77	2%	N=6	100%	N=277
Expansion of the bus service	16%	N=43	25%	N=70	26%	N=71	15%	N=41	19%	N=52	100%	N=277
Preservation of the rural area	43%	N=119	29%	N=80	20%	N=55	8%	N=22	0%	N=1	100%	N=277
Expansion of bicycle paths	18%	N=49	27%	N=74	24%	N=68	27%	N=76	4%	N=12	100%	N=279
Preschool funding	25%	N=69	22%	N=62	23%	N=64	22%	N=62	8%	N=21	100%	N=278
Curbside recycling	17%	N=47	26%	N=73	28%	N=79	25%	N=69	4%	N=11	100%	N=279
Composting	9%	N=25	16%	N=46	33%	N=93	32%	N=90	9%	N=25	100%	N=279



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Table 59: Question 17

Please indicate to what extent you would support or oppose paying higher taxes for the following services:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Expansion and improvement of trails	17%	N=45	31%	N=83	20%	N=53	30%	N=80	3%	N=8	100%	N=269
New sidewalks	18%	N=47	44%	N=117	16%	N=42	20%	N=54	3%	N=7	100%	N=267
Sidewalk/curb maintenance (e.g., snow removal, weeding)	16%	N=42	42%	N=113	19%	N=50	20%	N=54	3%	N=9	100%	N=268
Increased roadway landscaping (e.g., flowerbeds, increased frequency of mowing)	7%	N=19	33%	N=88	27%	N=73	30%	N=80	3%	N=9	100%	N=269
Expansion of the bus service	20%	N=53	31%	N=82	16%	N=43	22%	N=58	12%	N=31	100%	N=267
Preservation of the rural area	39%	N=105	33%	N=87	10%	N=27	15%	N=41	3%	N=7	100%	N=267
Expansion of bicycle paths	19%	N=52	31%	N=83	20%	N=54	26%	N=70	4%	N=11	100%	N=270
Preschool funding	33%	N=89	27%	N=73	14%	N=39	19%	N=52	6%	N=16	100%	N=269
Curbside recycling	21%	N=56	33%	N=89	15%	N=39	27%	N=73	4%	N=11	100%	N=268
Composting	9%	N=25	31%	N=83	16%	N=44	35%	N=93	9%	N=24	100%	N=269

Table 60: Question 18

If you were interested in learning more about or making public comment on an issue, to what extent might each of the following prevent you from attending an in-person meeting?	Definitely would prevent		Might prevent		Would not prevent		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N
Time of day (evening meetings not convenient)	24%	N=64	37%	N=99	34%	N=92	6%	N=15	100%	N=270
Meeting location (too far)	17%	N=45	41%	N=112	38%	N=103	4%	N=10	100%	N=270
Lack of transportation to meeting	6%	N=17	10%	N=27	79%	N=213	5%	N=14	100%	N=271
Duration of meetings (too long)	10%	N=27	47%	N=127	37%	N=98	6%	N=16	100%	N=268
Format of meetings does not meet my needs	11%	N=29	35%	N=95	36%	N=97	18%	N=50	100%	N=271
Child/adult care responsibilities	11%	N=31	13%	N=34	67%	N=182	9%	N=24	100%	N=271

Table 61: Question 19

To what extent would you prefer, if at all, to provide comments on local issues in each of the following ways:	Strongly prefer		Somewhat prefer		Would not prefer		No preference		Total	
	%	N	%	N	%	N	%	N	%	N
In-person at a Board of Supervisors meeting/hearing	14%	N=38	32%	N=85	42%	N=112	13%	N=34	100%	N=269
In-person at a community meeting	15%	N=40	42%	N=112	32%	N=86	11%	N=28	100%	N=266
Online comment form posted by Albemarle County	51%	N=138	33%	N=90	11%	N=29	4%	N=12	100%	N=269
Email communication with the Board of Supervisors and/or staff	51%	N=138	37%	N=99	7%	N=20	4%	N=12	100%	N=269
Mail communication to Board of Supervisors and/or staff	18%	N=49	27%	N=72	44%	N=119	11%	N=29	100%	N=269
Social media (Facebook, Twitter)	12%	N=32	22%	N=58	57%	N=152	10%	N=27	100%	N=269
Local news online comment boxes	13%	N=35	23%	N=63	51%	N=138	12%	N=33	100%	N=269

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Table 62: Question 20

If you were to participate in an online feedback system, to what extent, if at all, would you prefer each of the following formats?	Strongly prefer		Somewhat prefer		Would not prefer		No preference		Total	
Respond to questions using an online survey	53%	N=141	32%	N=86	9%	N=24	6%	N=16	100%	N=267
Direct email to staff and/or the Board of Supervisors	34%	N=91	46%	N=124	12%	N=33	7%	N=20	100%	N=268
Online public discussion forum (log-in required)	14%	N=37	29%	N=78	49%	N=129	8%	N=21	100%	N=265

Table 63: Question 21

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Daily Progress	35%	N=92	39%	N=102	26%	N=68	100%	N=262
C-ville weekly	30%	N=80	46%	N=122	24%	N=64	100%	N=266
Other local media outlets (radio, local television stations)	59%	N=157	33%	N=88	9%	N=23	100%	N=268
Charlottesville Tomorrow	29%	N=76	25%	N=66	47%	N=124	100%	N=266
Social media (Facebook, Twitter)	24%	N=63	37%	N=99	39%	N=105	100%	N=267
County "A-mail" (e-newsletter)	20%	N=52	27%	N=73	53%	N=141	100%	N=266
Public postings at local businesses/library/County offices	5%	N=14	25%	N=66	70%	N=187	100%	N=267
Word-of-mouth	17%	N=47	55%	N=149	27%	N=73	100%	N=269

Table 64: Question 22

How often, if ever, in the last 12 months have you used the County's website (www.albemarle.org)?	Percent	Number
Never	8%	N=23
Rarely	25%	N=69
Sometimes	42%	N=113
Frequently	24%	N=66
Total	100%	N=271

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Table 65: Question 23

How often, if ever, in the last 12 months, have you used www.albemarle.org for the following?	Never		Rarely		Sometimes		Frequently		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Pay a bill	71%	N=170	11%	N=27	15%	N=36	3%	N=6	100%	N=239
Watch a Board meeting	72%	N=174	19%	N=47	7%	N=18	2%	N=4	100%	N=243
Access public meeting materials (agendas, minutes)	44%	N=107	22%	N=54	24%	N=59	9%	N=23	100%	N=243
Book a park shelter	88%	N=213	7%	N=18	4%	N=10	1%	N=2	100%	N=243
Sign up for a Parks and Recreation class	79%	N=193	15%	N=37	4%	N=10	2%	N=5	100%	N=245
Find information about a property in the County	17%	N=41	22%	N=54	40%	N=98	21%	N=50	100%	N=243
Download a form	38%	N=91	27%	N=66	30%	N=73	5%	N=12	100%	N=242
Access building, licensing and permit applications	62%	N=150	20%	N=48	14%	N=34	5%	N=11	100%	N=243
Apply for energy, medical, food and/or other resource assistance	94%	N=228	3%	N=8	2%	N=5	1%	N=2	100%	N=243
Contact information for a department/staff person	33%	N=80	27%	N=65	34%	N=82	7%	N=17	100%	N=244
Learn more about an issue facing the community	26%	N=64	31%	N=75	36%	N=89	7%	N=16	100%	N=244
Learn more about a department within the County	32%	N=77	26%	N=64	38%	N=93	4%	N=10	100%	N=244
County job opportunities	65%	N=159	13%	N=32	17%	N=42	4%	N=10	100%	N=243
Access County public meeting calendar	46%	N=112	28%	N=68	20%	N=49	6%	N=14	100%	N=243

Table 66: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	12%	N=31	6%	N=15	17%	N=44	18%	N=48	47%	N=123	100%	N=261
Purchase goods or services from a business located in Albemarle County	0%	N=0	1%	N=3	19%	N=51	61%	N=160	18%	N=48	100%	N=262
Eat at least 5 portions of fruits and vegetables a day	3%	N=9	11%	N=30	33%	N=88	36%	N=94	16%	N=42	100%	N=263
Participate in moderate or vigorous physical activity	2%	N=6	12%	N=31	33%	N=87	32%	N=84	21%	N=55	100%	N=263
Read or watch local news (via television, paper, computer, etc.)	2%	N=5	7%	N=18	18%	N=48	32%	N=84	42%	N=110	100%	N=265
Vote in local elections	1%	N=3	2%	N=6	4%	N=10	12%	N=31	81%	N=215	100%	N=265

Table 67: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	27%	N=72
Very good	44%	N=117
Good	25%	N=67
Fair	3%	N=7
Poor	1%	N=2
Total	100%	N=265

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Table 68: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=23
Somewhat positive	21%	N=56
Neutral	51%	N=137
Somewhat negative	17%	N=45
Very negative	3%	N=7
Total	100%	N=268

Table 69: Question D4

What is your employment status?	Percent	Number
Working full time for pay	56%	N=149
Working part time for pay	11%	N=30
Unemployed, looking for paid work	3%	N=7
Unemployed, not looking for paid work	4%	N=10
Fully retired	27%	N=71
Total	100%	N=267

Table 70: Question D5

Do you work inside the boundaries of Albemarle County?	Percent	Number
Yes, outside the home	44%	N=116
Yes, from home	12%	N=31
No	44%	N=116
Total	100%	N=263

Table 71: Question D6

How many years have you lived in Albemarle County?	Percent	Number
Less than 2 years	6%	N=16
2 to 5 years	10%	N=27
6 to 10 years	12%	N=32
11 to 20 years	19%	N=50
More than 20 years	53%	N=143
Total	100%	N=268

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Table 72: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	83%	N=222
Building with two or more homes (duplex, townhome, apartment or condominium)	16%	N=42
Mobile home	0%	N=1
Other	1%	N=2
Total	100%	N=267

Table 73: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	10%	N=27
Owned	90%	N=239
Total	100%	N=266

Table 74: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	7%	N=17
\$300 to \$599 per month	11%	N=28
\$600 to \$999 per month	12%	N=31
\$1,000 to \$1,499 per month	25%	N=64
\$1,500 to \$2,499 per month	29%	N=73
\$2,500 or more per month	16%	N=40
Total	100%	N=253

Table 75: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	69%	N=184
Yes	31%	N=81
Total	100%	N=265

Table 76: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	66%	N=176
Yes	34%	N=89
Total	100%	N=265

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Table 77: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	5%	N=11
\$25,000 to \$49,999	15%	N=37
\$50,000 to \$99,999	28%	N=67
\$100,000 to \$149,999	32%	N=77
\$150,000 or more	21%	N=51
Total	100%	N=243

Table 78: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	99%	N=259
Yes, I consider myself to be Spanish, Hispanic or Latino	1%	N=2
Total	100%	N=261

Table 79: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=3
Asian, Asian Indian or Pacific Islander	0%	N=1
Black or African American	3%	N=7
White	93%	N=235
Other	6%	N=14

Total may exceed 100% as respondents could select more than one option.

Table 80: Question D15

In which category is your age?	Percent	Number
18 to 24 years	1%	N=3
25 to 34 years	11%	N=28
35 to 44 years	17%	N=43
45 to 54 years	20%	N=52
55 to 64 years	25%	N=65
65 to 74 years	21%	N=55
75 years or older	5%	N=13
Total	100%	N=259

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Table 81: Question D16

What is your sex?	Percent	Number
Female	55%	N=141
Male	45%	N=114
Total	100%	N=255

Table 82: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	56%	N=149
Land line	24%	N=63
Both	20%	N=54
Total	100%	N=266