



THE NCSTM
The National Citizen SurveyTM

Albemarle County, VA

Comparisons by Demographic Subgroups

2017



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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by age, sex, race/ethnicity, length of residency and median household income.

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus five percentage points around any given percent reported for the entire sample (382 completed surveys). For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Notable differences between demographic subgroups included the following:

- Across Community Characteristics, few significant differences emerged between the age, sex, race/ethnicity and length of residency subgroups. When compared by household income, lower income residents tended to rate most aspects within Community Characteristics lower than their counterparts.
- Within Governance, respondents who had lived in the County 11 years or more tended to be less positive compared to those whose tenure was shorter. Residents who identified as white alone, not Hispanic were more pleased with government performance and services residents who identified as Hispanic and/or other race.
- Generally, participation in the community increased with age and income, (e.g., volunteering, participating in a club, talking or visiting with and doing a favor for a neighbor).
- Residents who identified as female, Hispanic and/or other race, short lengths of residency (five years or less), or whose income was between \$50,000 and \$99,999 placed higher importance on Albemarle County services (e.g., recycling center, composting) and were more supportive of tax increases to pay for these services than their counterparts.
- When asked about sources of information about County activities, events and services, women and residents who were Hispanic and/other race favored social media, residents with a longer tenure in the County favored other local media outlets and the youngest residents favored *C-ville Weekly*.

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Table 1: Community Characteristics - General by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
The overall quality of life in Albemarle County	86%	90%	90%	89%	89%	90%	84%	89%
Overall image or reputation of Albemarle County	73%	83%	84%	84%	79%	84%	65%	81%
Albemarle County as a place to live	88%	90%	92%	93%	88%	92%	85%	91%
Your neighborhood as a place to live	83%	93%	91%	91%	89%	89%	92%	90%
Albemarle County as a place to raise children	93%	96%	91%	93%	94%	94%	88%	93%
Albemarle County as a place to retire	83%	79%	79%	84%	76%	80%	77%	80%
Overall appearance of Albemarle County	94%	87%	84%	87%	89%	91%	74%	88%

Table 2: Community Characteristics – General by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
The overall quality of life in Albemarle County	93%	94%	86%	72%	89%	96%	89%
Overall image or reputation of Albemarle County	86%	84%	77%	61%	82%	89%	81%
Albemarle County as a place to live	92%	94%	89%	75%	90%	97%	91%
Your neighborhood as a place to live	95%	94%	85%	75%	92%	94%	90%
Albemarle County as a place to raise children	93%	90%	94%	81%	95%	97%	93%
Albemarle County as a place to retire	85%	79%	78%	66%	78%	89%	80%
Overall appearance of Albemarle County	88%	90%	87%	89%	81%	92%	88%

Table 3: Community Characteristics - Safety by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall feeling of safety in Albemarle County	92%	88%	87%	88%	89%	90%	79%	89%
In your neighborhood during the day	94%	99%	96%	95%	98%	97%	94%	97%

Table 4: Community Characteristics - Safety by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Overall feeling of safety in Albemarle County	91%	83%	88%	74%	86%	96%	89%
In your neighborhood during the day	96%	100%	97%	89%	98%	99%	97%

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Table 5: Community Characteristics - Mobility by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall ease of getting to the places you usually have to visit	65%	58%	64%	58%	67%	62%	61%	62%
Traffic flow on major streets	54%	42%	38%	41%	47%	40%	58%	43%
Ease of public parking	41%	46%	40%	40%	46%	39%	58%	42%
Ease of travel by car in Albemarle County	61%	58%	53%	56%	58%	56%	62%	57%
Ease of travel by public transportation in Albemarle County	32%	18%	24%	22%	28%	21%	33%	24%
Ease of travel by bicycle in Albemarle County	40%	21%	26%	24%	32%	24%	36%	27%
Ease of walking in Albemarle County	34%	35%	35%	32%	39%	34%	34%	35%
Availability of paths and walking trails	73%	52%	59%	58%	61%	59%	65%	60%

Table 6: Community Characteristics - Mobility by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Overall ease of getting to the places you usually have to visit	67%	60%	58%	65%	49%	69%	62%
Traffic flow on major streets	54%	41%	37%	43%	39%	47%	43%
Ease of public parking	49%	37%	38%	31%	37%	50%	42%
Ease of travel by car in Albemarle County	64%	55%	52%	47%	50%	65%	57%
Ease of travel by public transportation in Albemarle County	24%	23%	24%	30%	9%	29%	24%
Ease of travel by bicycle in Albemarle County	36%	24%	24%	30%	23%	30%	27%
Ease of walking in Albemarle County	38%	35%	33%	28%	35%	37%	35%
Availability of paths and walking trails	62%	57%	59%	72%	60%	54%	60%

Table 7: Community Characteristics - Natural Environment by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Quality of overall natural environment in Albemarle County	90%	95%	87%	91%	91%	91%	90%	91%
Air quality	95%	88%	87%	89%	91%	91%	83%	90%
Cleanliness of Albemarle County	93%	80%	78%	82%	83%	83%	80%	83%

Table 8: Community Characteristics - Natural Environment by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Quality of overall natural environment in Albemarle County	97%	90%	86%	83%	92%	95%	91%
Air quality	93%	91%	87%	88%	82%	96%	90%
Cleanliness of Albemarle County	87%	82%	81%	83%	73%	90%	83%

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Table 9: Community Characteristics - Built Environment by Age, Gender and Race/Ethnicity

	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Percent rating positively (e.g., excellent/good, very/somewhat safe)								
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	59%	60%	54%	56%	60%	57%	62%	58%
Public places where people want to spend time	75%	75%	77%	78%	74%	78%	64%	76%
Variety of housing options	53%	39%	40%	42%	45%	43%	44%	44%
Availability of affordable quality housing	28%	22%	26%	20%	32%	22%	34%	26%
Overall quality of new development in Albemarle County	58%	55%	50%	60%	48%	58%	36%	54%

Table 10: Community Characteristics - Built Environment by Length of Residency and Household Income

	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Percent rating positively (e.g., excellent/good, very/somewhat safe)							
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	64%	59%	53%	46%	57%	63%	58%
Public places where people want to spend time	75%	85%	73%	68%	68%	84%	76%
Variety of housing options	49%	39%	39%	36%	31%	55%	44%
Availability of affordable quality housing	29%	29%	22%	24%	6%	39%	26%
Overall quality of new development in Albemarle County	55%	65%	50%	45%	53%	59%	54%

Table 11: Community Characteristics - Economy by Age, Gender and Race/Ethnicity

	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Percent rating positively (e.g., excellent/good, very/somewhat safe)								
Overall economic health of Albemarle County	71%	73%	80%	72%	81%	77%	66%	76%
Albemarle County as a place to work	70%	72%	75%	76%	68%	77%	57%	73%
Albemarle County as a place to visit	78%	91%	93%	93%	84%	88%	93%	89%
Employment opportunities	59%	48%	56%	54%	55%	55%	48%	54%
Shopping opportunities	69%	69%	73%	66%	76%	76%	48%	71%
Cost of living in Albemarle County	20%	20%	32%	24%	26%	26%	22%	25%
Overall quality of business and service establishments in Albemarle County	80%	71%	71%	72%	76%	76%	59%	73%

Table 12: Community Characteristics - Economy by Length of Residency and Household Income

	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Percent rating positively (e.g., excellent/good, very/somewhat safe)							
Overall economic health of Albemarle County	75%	80%	74%	57%	66%	90%	76%
Albemarle County as a place to work	70%	79%	73%	64%	74%	77%	73%
Albemarle County as a place to visit	88%	94%	89%	85%	89%	90%	89%
Employment opportunities	57%	56%	52%	46%	52%	61%	54%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Shopping opportunities	69%	72%	72%	66%	63%	79%	71%
Cost of living in Albemarle County	26%	41%	20%	15%	10%	39%	25%
Overall quality of business and service establishments in Albemarle County	75%	80%	70%	67%	58%	87%	73%

Table 13: Community Characteristics - Recreation and Wellness by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Health and wellness opportunities in Albemarle County	82%	84%	88%	84%	88%	86%	79%	85%
Fitness opportunities (including exercise classes and paths or trails, etc.)	77%	77%	75%	77%	76%	78%	71%	77%
Recreational opportunities	72%	82%	73%	72%	81%	78%	67%	77%
Availability of affordable quality food	67%	77%	75%	69%	79%	74%	68%	74%
Availability of affordable quality health care	71%	71%	76%	67%	82%	77%	58%	74%
Availability of preventive health services	80%	78%	76%	71%	87%	79%	70%	78%
Availability of affordable quality mental health care	56%	58%	46%	49%	60%	54%	47%	53%

Table 14: Community Characteristics - Recreation and Wellness by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Health and wellness opportunities in Albemarle County	83%	87%	86%	77%	82%	89%	85%
Fitness opportunities (including exercise classes and paths or trails, etc.)	77%	73%	77%	67%	73%	83%	77%
Recreational opportunities	80%	74%	74%	67%	67%	87%	77%
Availability of affordable quality food	78%	70%	71%	58%	71%	83%	74%
Availability of affordable quality health care	75%	77%	72%	67%	65%	82%	74%
Availability of preventive health services	83%	82%	74%	63%	70%	87%	78%
Availability of affordable quality mental health care	60%	71%	45%	42%	43%	67%	53%

Table 15: Community Characteristics - Education and Enrichment by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall opportunities for education and enrichment	85%	90%	91%	86%	93%	91%	79%	89%
Availability of affordable quality child care/preschool	0%	47%	47%	33%	44%	40%	29%	38%
Adult educational opportunities	66%	78%	83%	77%	81%	82%	58%	79%
Opportunities to attend cultural/arts/music activities	85%	85%	84%	87%	82%	86%	77%	84%
Opportunities to participate in religious or spiritual events and activities	93%	83%	89%	88%	88%	89%	80%	88%

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Table 16: Community Characteristics - Education and Enrichment by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Overall opportunities for education and enrichment	91%	86%	88%	77%	90%	95%	89%
Availability of affordable quality child care/preschool	27%	52%	39%	26%	19%	51%	38%
Adult educational opportunities	79%	79%	78%	51%	74%	91%	79%
Opportunities to attend cultural/arts/music activities	87%	80%	84%	72%	87%	88%	84%
Opportunities to participate in religious or spiritual events and activities	89%	79%	89%	83%	83%	92%	88%

Table 17: Community Characteristics - Community Engagement by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Opportunities to participate in social events and activities	70%	72%	78%	74%	74%	80%	46%	74%
Opportunities to volunteer	72%	88%	88%	80%	88%	87%	71%	84%
Opportunities to participate in community matters	74%	79%	77%	76%	79%	79%	63%	77%
Openness and acceptance of the community toward people of diverse backgrounds	70%	54%	65%	61%	63%	63%	57%	62%
Neighborliness of residents in Albemarle County	53%	67%	66%	60%	70%	64%	56%	64%

Table 18: Community Characteristics - Community Engagement by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Opportunities to participate in social events and activities	69%	82%	75%	51%	72%	83%	74%
Opportunities to volunteer	76%	91%	87%	80%	78%	89%	84%
Opportunities to participate in community matters	72%	90%	76%	74%	72%	80%	77%
Openness and acceptance of the community toward people of diverse backgrounds	57%	65%	65%	51%	60%	66%	62%
Neighborliness of residents in Albemarle County	70%	63%	59%	47%	55%	75%	64%

Table 19: Governance - General by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Albemarle County	82%	79%	79%	79%	81%	82%	73%	80%
The value of services for the taxes paid to Albemarle County	46%	50%	53%	48%	52%	52%	42%	50%
The overall direction that Albemarle County is taking	53%	47%	47%	49%	47%	51%	36%	48%
The job Albemarle County government does at welcoming citizen involvement	54%	49%	53%	57%	46%	54%	38%	52%

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Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall confidence in Albemarle County government	54%	45%	50%	52%	44%	52%	34%	49%
Generally acting in the best interest of the community	56%	52%	51%	56%	48%	55%	43%	52%
Being honest	46%	57%	57%	57%	51%	60%	36%	54%
Treating all residents fairly	52%	53%	52%	54%	50%	56%	38%	52%
Overall customer service by Albemarle County employees (police, receptionists, planners, etc.)	72%	71%	76%	70%	77%	76%	62%	73%
The Federal Government	42%	39%	47%	43%	43%	42%	43%	43%
State of Virginia	59%	50%	60%	59%	52%	57%	50%	56%

Table 20: Governance - General by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Albemarle County	86%	79%	76%	69%	76%	87%	80%
The value of services for the taxes paid to Albemarle County	47%	52%	51%	37%	45%	60%	50%
The overall direction that Albemarle County is taking	57%	54%	41%	29%	45%	59%	48%
The job Albemarle County government does at welcoming citizen involvement	53%	72%	45%	43%	53%	54%	52%
Overall confidence in Albemarle County government	51%	66%	43%	36%	47%	55%	49%
Generally acting in the best interest of the community	56%	66%	47%	47%	51%	57%	52%
Being honest	53%	67%	53%	37%	57%	61%	54%
Treating all residents fairly	50%	67%	50%	46%	50%	57%	52%
Overall customer service by Albemarle County employees (police, receptionists, planners, etc.)	76%	75%	71%	57%	66%	86%	73%
The Federal Government	45%	52%	38%	36%	43%	44%	43%
State of Virginia	59%	66%	51%	57%	61%	53%	56%

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Table 21: Governance - Safety by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Police services	90%	85%	89%	85%	92%	89%	82%	88%
Fire services	91%	93%	97%	94%	94%	94%	96%	94%
Ambulance or emergency medical services	92%	91%	95%	93%	94%	93%	94%	93%
Crime prevention	89%	70%	75%	74%	80%	79%	61%	76%
Fire prevention and education	96%	71%	82%	80%	84%	82%	75%	81%
Animal control	78%	69%	64%	70%	68%	70%	68%	69%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	90%	59%	69%	72%	72%	75%	53%	71%

Table 22: Governance - Safety by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Police services	91%	83%	87%	82%	85%	92%	88%
Fire services	100%	86%	94%	87%	98%	96%	94%
Ambulance or emergency medical services	99%	82%	92%	89%	95%	94%	93%
Crime prevention	83%	64%	76%	65%	79%	80%	76%
Fire prevention and education	92%	65%	79%	78%	78%	84%	81%
Animal control	84%	54%	64%	59%	65%	77%	69%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	82%	71%	64%	59%	76%	75%	71%

Table 23: Governance - Mobility by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Traffic enforcement	58%	50%	58%	56%	54%	55%	51%	55%
Street lighting	57%	49%	52%	52%	54%	52%	51%	53%
Bus or transit services	29%	35%	41%	37%	36%	41%	12%	37%

Table 24: Governance - Mobility by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Traffic enforcement	64%	53%	50%	40%	53%	62%	55%
Street lighting	54%	42%	53%	40%	45%	62%	53%
Bus or transit services	31%	37%	39%	38%	30%	40%	37%

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Table 25: Governance - Natural Environment by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Garbage collection	84%	78%	78%	78%	81%	81%	74%	80%
Recycling	54%	69%	65%	65%	62%	67%	54%	64%
Drinking water	66%	76%	75%	72%	75%	77%	61%	73%
Preservation of natural areas such as open space, farmlands and greenbelts	65%	59%	63%	63%	62%	62%	66%	62%
Albemarle County open space	68%	65%	65%	64%	68%	65%	66%	66%

Table 26: Governance - Natural Environment by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Garbage collection	85%	87%	73%	72%	77%	84%	80%
Recycling	57%	71%	67%	58%	62%	68%	64%
Drinking water	69%	71%	77%	64%	70%	80%	73%
Preservation of natural areas such as open space, farmlands and greenbelts	68%	72%	56%	50%	63%	66%	62%
Albemarle County open space	74%	75%	58%	48%	69%	70%	66%

Table 27: Governance - Built Environment by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Storm drainage	62%	63%	60%	58%	67%	63%	53%	61%
Sewer services	82%	79%	82%	82%	80%	80%	84%	81%
Utility billing	63%	63%	73%	63%	71%	70%	55%	67%
Land use, planning and zoning	59%	28%	42%	37%	46%	44%	26%	41%
Code enforcement (weeds, abandoned buildings, etc.)	56%	41%	40%	43%	45%	41%	66%	43%

Table 28: Governance - Built Environment by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Storm drainage	65%	66%	57%	45%	54%	74%	61%
Sewer services	88%	77%	76%	64%	86%	87%	81%
Utility billing	64%	74%	66%	44%	63%	80%	67%
Land use, planning and zoning	46%	37%	38%	42%	36%	45%	41%
Code enforcement (weeds, abandoned buildings, etc.)	52%	35%	40%	42%	36%	50%	43%

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Table 29: Governance - Economy by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Economic development	63%	56%	47%	54%	56%	56%	49%	54%

Table 30: Governance - Economy by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Economic development	63%	70%	45%	39%	42%	70%	54%

Table 31: Governance - Recreation and Wellness by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
County parks	87%	86%	86%	87%	88%	88%	76%	87%
Recreation programs or classes	83%	74%	80%	84%	70%	79%	72%	78%
Recreation centers or facilities	89%	73%	74%	75%	77%	78%	67%	76%
Health services	75%	75%	85%	75%	86%	81%	70%	79%

Table 32: Governance - Recreation and Wellness by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
County parks	90%	83%	85%	87%	84%	89%	87%
Recreation programs or classes	78%	73%	79%	65%	77%	84%	78%
Recreation centers or facilities	74%	66%	80%	75%	77%	77%	76%
Health services	80%	84%	78%	70%	73%	87%	79%

Table 33: Governance - Education and Enrichment by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Public library services	97%	88%	92%	94%	89%	92%	89%	92%
County-sponsored special events	53%	65%	65%	59%	68%	64%	44%	63%

Table 34: Governance - Education and Enrichment by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Public library services	95%	85%	91%	89%	96%	90%	92%
County-sponsored special events	64%	68%	61%	46%	55%	76%	63%

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Table 35: Governance - Community Engagement by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Public information services	81%	72%	75%	77%	73%	77%	67%	75%

Table 36: Governance - Community Engagement by Length of Residency and Household Income

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Public information services	79%	82%	71%	65%	81%	77%	75%

Table 37: Participation General by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Sense of community	69%	61%	62%	66%	60%	66%	56%	63%
Recommend living in Albemarle County to someone who asks	79%	88%	92%	88%	86%	88%	85%	87%
Remain in Albemarle County for the next five years	78%	87%	93%	87%	87%	88%	84%	87%
Contacted Albemarle County (in-person, phone, email or web) for help or information	23%	44%	40%	42%	32%	43%	13%	37%

Table 38: Participation General by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Sense of community	68%	65%	60%	51%	59%	70%	63%
Recommend living in Albemarle County to someone who asks	90%	90%	84%	76%	86%	92%	87%
Remain in Albemarle County for the next five years	84%	89%	89%	84%	84%	90%	87%
Contacted Albemarle County (in-person, phone, email or web) for help or information	29%	50%	41%	23%	36%	43%	37%

Table 39: Participation - Safety by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Was NOT the victim of a crime	98%	96%	92%	95%	95%	95%	92%	95%
Did NOT report a crime	93%	85%	87%	87%	89%	87%	91%	88%
Stocked supplies in preparation for an emergency	36%	33%	36%	36%	33%	35%	37%	35%

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Table 40: Participation - Safety by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Was NOT the victim of a crime	96%	89%	95%	94%	97%	96%	95%
Did NOT report a crime	95%	76%	85%	87%	88%	89%	88%
Stocked supplies in preparation for an emergency	27%	38%	39%	51%	29%	31%	35%

Table 41: Participation - Mobility by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Walked or biked instead of driving	43%	51%	33%	48%	35%	39%	52%	42%
Carpooled with other adults or children instead of driving alone	35%	51%	34%	51%	29%	39%	47%	41%
Used bus, rail, subway or other public transportation instead of driving	23%	12%	14%	13%	19%	11%	33%	16%

Table 42: Participation - Mobility by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Walked or biked instead of driving	46%	40%	40%	47%	44%	39%	42%
Carpooled with other adults or children instead of driving alone	43%	52%	36%	29%	44%	43%	41%
Used bus, rail, subway or other public transportation instead of driving	20%	6%	15%	22%	13%	16%	16%

Table 43: Participation - Natural Environment by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Recycle at home	75%	75%	77%	79%	72%	77%	73%	76%
Made efforts to make your home more energy efficient	52%	74%	71%	65%	70%	69%	59%	68%
Made efforts to conserve water	75%	79%	87%	83%	79%	82%	75%	81%

Table 44: Participation - Natural Environment by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Recycle at home	68%	83%	79%	66%	81%	75%	76%
Made efforts to make your home more energy efficient	66%	81%	66%	56%	68%	71%	68%
Made efforts to conserve water	78%	85%	82%	75%	81%	83%	81%

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Table 45: Participation - Built Environment by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
NOT under housing cost stress	82%	74%	66%	66%	81%	74%	72%	73%
Did NOT observe a code violation	66%	58%	58%	60%	60%	61%	57%	60%

Table 46: Participation - Built Environment by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
NOT under housing cost stress	77%	72%	70%	44%	66%	90%	73%
Did NOT observe a code violation	63%	62%	56%	58%	61%	61%	60%

Table 47: Participation - Economy by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Purchase goods or services from a business located in Albemarle County	100%	93%	98%	99%	96%	99%	89%	97%
Economy will have positive impact on income	12%	30%	30%	21%	32%	26%	24%	26%
Work in Albemarle County	72%	69%	40%	57%	61%	59%	61%	59%

Table 48: Participation - Economy by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Purchase goods or services from a business located in Albemarle County	94%	100%	99%	95%	96%	99%	97%
Economy will have positive impact on income	18%	27%	31%	13%	20%	35%	26%
Work in Albemarle County	59%	71%	56%	51%	66%	59%	59%

Table 49: Participation - Recreation and Wellness by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Used Albemarle County recreation centers or their services	71%	67%	44%	58%	61%	59%	54%	59%
Visited a neighborhood park or County park	90%	90%	72%	84%	82%	84%	77%	83%
Eat at least 5 portions of fruits and vegetables a day	92%	90%	91%	92%	90%	91%	89%	91%
Participate in moderate or vigorous physical activity	92%	89%	85%	87%	90%	88%	89%	88%
Reported being in "very good" or "excellent" health	72%	81%	69%	75%	74%	76%	69%	74%

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Table 50: Participation - Recreation and Wellness by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Used Albemarle County recreation centers or their services	62%	68%	55%	44%	59%	67%	59%
Visited a neighborhood park or County park	91%	84%	77%	71%	80%	91%	83%
Eat at least 5 portions of fruits and vegetables a day	88%	95%	93%	85%	85%	96%	91%
Participate in moderate or vigorous physical activity	87%	96%	87%	79%	85%	95%	88%
Reported being in "very good" or "excellent" health	79%	83%	70%	58%	72%	84%	74%

Table 51: Participation - Education and Enrichment by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Used Albemarle County public libraries or their services	71%	72%	61%	68%	68%	69%	62%	68%
Participated in religious or spiritual activities in Albemarle County	35%	52%	49%	52%	42%	48%	45%	47%
Attended a County-sponsored event	43%	50%	32%	45%	38%	43%	37%	41%

Table 52: Participation - Education and Enrichment by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Used Albemarle County public libraries or their services	66%	68%	69%	61%	74%	67%	68%
Participated in religious or spiritual activities in Albemarle County	41%	65%	47%	34%	52%	50%	47%
Attended a County-sponsored event	41%	54%	39%	26%	48%	43%	41%

Table 53: Participation - Community Engagement by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Campaigned or advocated for an issue, cause or candidate	19%	39%	36%	35%	31%	35%	23%	33%
Contacted Albemarle County elected officials (in-person, phone, email or web) to express your opinion	12%	17%	23%	20%	17%	19%	12%	18%
Volunteered your time to some group/activity in Albemarle County	35%	60%	45%	53%	43%	51%	35%	48%
Participated in a club	18%	31%	39%	31%	31%	32%	28%	31%
Talked to or visited with your immediate neighbors	87%	95%	94%	91%	95%	94%	88%	93%
Done a favor for a neighbor	71%	83%	85%	79%	84%	84%	71%	81%
Attended a local public meeting	12%	18%	24%	20%	18%	16%	27%	19%
Watched (online or on television) a local public meeting	16%	27%	35%	28%	28%	27%	29%	28%
Read or watch local news (via television, paper, computer, etc.)	80%	77%	93%	88%	79%	85%	81%	84%
Vote in local elections	69%	87%	97%	88%	86%	93%	62%	87%

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Table 54: Participation - Community Engagement by Length of Residency and Household Income

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Campaigned or advocated for an issue, cause or candidate	23%	46%	37%	31%	31%	35%	33%
Contacted Albemarle County elected officials (in-person, phone, email or web) to express your opinion	12%	24%	21%	23%	14%	17%	18%
Volunteered your time to some group/activity in Albemarle County	36%	70%	51%	31%	45%	58%	48%
Participated in a club	25%	40%	33%	32%	26%	33%	31%
Talked to or visited with your immediate neighbors	89%	94%	96%	87%	87%	99%	93%
Done a favor for a neighbor	69%	85%	88%	73%	75%	87%	81%
Attended a local public meeting	14%	39%	17%	16%	14%	22%	19%
Watched (online or on television) a local public meeting	18%	29%	33%	31%	25%	27%	28%
Read or watch local news (via television, paper, computer, etc.)	77%	80%	90%	94%	76%	85%	84%
Vote in local elections	78%	93%	91%	77%	89%	89%	87%

Table 55: Community Focus Areas by Age, Gender and Race/Ethnicity

Percent rating positively (e.g., essential/very important)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall feeling of safety in Albemarle County	80%	76%	89%	84%	79%	82%	82%	82%
Overall ease of getting to the places you usually have to visit	86%	80%	89%	87%	83%	87%	77%	85%
Quality of overall natural environment in Albemarle County	82%	79%	84%	87%	76%	81%	85%	82%
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	76%	71%	81%	76%	77%	76%	73%	76%
Health and wellness opportunities in Albemarle County	78%	70%	86%	84%	72%	78%	81%	79%
Overall opportunities for education and enrichment	80%	65%	82%	80%	70%	75%	79%	76%
Overall economic health of Albemarle County	91%	87%	90%	88%	92%	90%	87%	89%
Sense of community	77%	62%	77%	75%	68%	72%	72%	71%

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Table 56: Community Focus Areas by Length of Residency and Household Income

Percent rating positively (e.g., essential/very important)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Overall feeling of safety in Albemarle County	79%	93%	81%	82%	80%	81%	82%
Overall ease of getting to the places you usually have to visit	80%	94%	87%	88%	83%	83%	85%
Quality of overall natural environment in Albemarle County	86%	77%	80%	75%	84%	83%	82%
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	78%	75%	75%	69%	76%	79%	76%
Health and wellness opportunities in Albemarle County	76%	79%	81%	89%	76%	74%	79%
Overall opportunities for education and enrichment	76%	73%	76%	81%	72%	73%	76%
Overall economic health of Albemarle County	90%	83%	92%	93%	87%	89%	89%
Sense of community	73%	61%	74%	73%	69%	71%	71%

Table 57: Volunteered at a Public School by Age, Gender and Race/Ethnicity

(Percent rating as more than once a month)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Volunteered at a public school	15%	37%	7%	24%	16%	20%	22%	20%

Table 58: Volunteered at a Public School by Length of Residency and Household Income

(Percent rating as more than once a month)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Volunteered at a public school	16%	41%	18%	9%	14%	29%	20%

Table 59: Quality of Public Schools by Age, Gender and Race/Ethnicity

(Percent rating as "excellent" or "good")	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Public schools	78%	78%	81%	82%	77%	80%	72%	79%

Table 60: Quality of Public Schools by Length of Residency and Household Income

(Percent rating as "excellent" or "good")	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Public schools	81%	77%	79%	77%	73%	83%	79%

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Table 61: Importance of Recycling Services by Age, Gender and Race/Ethnicity

(Percent rating as "essential" or "very important")	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
How important a service, if at all, do you consider recycling to be for County residents?	77%	77%	77%	81%	72%	74%	87%	77%

Table 62: Importance of Recycling Services by Length of Residency and Household Income

(Percent rating as "essential" or "very important")	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
How important a service, if at all, do you consider recycling to be for County residents?	84%	78%	72%	68%	86%	74%	77%

Table 63: Likelihood of Recycling by Age, Gender and Race/Ethnicity

(Percent rating as "very" or "somewhat likely")	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
The McIntire Recycling Center currently provides a "do it yourself" separation of recyclables by type (aluminum, cardboard, glass, etc.). If another "do it yourself" source separation recycling center was conveniently located, how likely would you be to bring your recyclables to the center?	56%	62%	67%	69%	53%	58%	81%	62%

Table 64: Likelihood of Recycling by Length of Residency and Household Income

(Percent rating as "very" or "somewhat likely")	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
The McIntire Recycling Center currently provides a "do it yourself" separation of recyclables by type (aluminum, cardboard, glass, etc.). If another "do it yourself" source separation recycling center was conveniently located, how likely would you be to bring your recyclables to the center?	59%	61%	65%	79%	68%	51%	62%

Table 65: Preferred Recycling Center Location by Age, Gender and Race/Ethnicity

If such a center were to be built, to what extent, if at all, would you prefer it be located in the following spots? (Percent rating as "strongly" or "somewhat prefer").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Crozet area	30%	37%	40%	37%	37%	38%	27%	37%
29 North – Hydraulic/Rio area	35%	32%	38%	45%	22%	32%	44%	35%
29 North – Hollymead area	41%	30%	27%	37%	25%	29%	41%	32%
Pantops area	34%	23%	28%	32%	24%	25%	41%	29%
Scottsville area	22%	12%	18%	14%	19%	16%	18%	18%

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Table 66: Preferred Recycling Center Location by Length of Residency and Household Income

If such a center were to be built, to what extent, if at all, would you prefer it be located in the following spots? (Percent rating as "strongly" or "somewhat prefer").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Crozet area	36%	29%	39%	26%	41%	36%	37%
29 North – Hydraulic/Rio area	28%	35%	41%	49%	33%	29%	35%
29 North – Hollymead area	31%	28%	33%	39%	37%	24%	32%
Pantops area	27%	23%	30%	33%	29%	25%	29%
Scottsville area	13%	3%	24%	19%	24%	10%	18%

Table 67: Importance of Services Provided by the County by Age, Gender and Race/Ethnicity

How important, if at all, are the following services for Albemarle County to provide? (Percent rating as "essential" or "very important").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Expansion and improvement of trails	57%	53%	49%	54%	50%	53%	48%	52%
New sidewalks	68%	58%	61%	65%	58%	59%	74%	62%
Sidewalk/curb maintenance (e.g., snow removal, weeding)	61%	57%	68%	71%	52%	61%	69%	63%
Increased roadway landscaping (e.g., flowerbeds, increased frequency of mowing)	44%	31%	45%	42%	37%	36%	54%	40%
Expansion of the bus service	42%	46%	56%	59%	36%	49%	48%	49%
Preservation of the rural area	76%	82%	77%	77%	81%	76%	91%	79%
Expansion of bicycle paths	64%	66%	47%	61%	55%	56%	68%	58%
Preschool funding	83%	58%	63%	71%	60%	66%	67%	66%
Curbside recycling	61%	48%	56%	56%	51%	52%	57%	54%
Composting	51%	27%	31%	39%	28%	31%	49%	34%

Table 68: Importance of Services Provided by the County by Length of Residency and Household Income

How important, if at all, are the following services for Albemarle County to provide? (Percent rating as "essential" or "very important").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Expansion and improvement of trails	61%	52%	46%	44%	54%	55%	52%
New sidewalks	69%	63%	57%	55%	67%	61%	62%
Sidewalk/curb maintenance (e.g., snow removal, weeding)	61%	63%	64%	77%	65%	54%	63%
Increased roadway landscaping (e.g., flowerbeds, increased frequency of mowing)	41%	44%	38%	47%	37%	36%	40%
Expansion of the bus service	46%	45%	51%	58%	71%	33%	49%
Preservation of the rural area	79%	74%	80%	83%	86%	73%	79%
Expansion of bicycle paths	61%	64%	55%	64%	54%	59%	58%
Preschool funding	69%	53%	68%	71%	70%	61%	66%
Curbside recycling	58%	56%	50%	49%	58%	52%	54%
Composting	43%	31%	29%	35%	36%	30%	34%

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Table 69: Support for Higher Taxes by Age, Gender and Race/Ethnicity

Please indicate to what extent you would support or oppose paying higher taxes for the following services: (Percent rating as "essential" or "very important").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Expansion and improvement of trails	72%	67%	58%	66%	63%	65%	63%	64%
New sidewalks	73%	63%	67%	68%	66%	67%	65%	67%
Sidewalk/curb maintenance (e.g., snow removal, weeding)	70%	63%	69%	71%	62%	66%	69%	67%
Increased roadway landscaping (e.g., flowerbeds, increased frequency of mowing)	51%	40%	62%	51%	52%	50%	52%	51%
Expansion of the bus service	44%	58%	63%	65%	47%	56%	56%	57%
Preservation of the rural area	73%	72%	74%	71%	77%	73%	71%	73%
Expansion of bicycle paths	80%	66%	56%	67%	64%	65%	71%	65%
Preschool funding	76%	65%	68%	73%	65%	71%	63%	69%
Curbside recycling	69%	54%	56%	60%	57%	59%	55%	58%
Composting	55%	37%	41%	48%	37%	39%	61%	43%

Table 70: Support for Higher Taxes by Length of Residency and Household Income

Please indicate to what extent you would support or oppose paying higher taxes for the following services: (Percent rating as "essential" or "very important").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Expansion and improvement of trails	82%	62%	52%	41%	65%	74%	64%
New sidewalks	71%	62%	65%	61%	59%	74%	67%
Sidewalk/curb maintenance (e.g., snow removal, weeding)	70%	63%	65%	74%	64%	66%	67%
Increased roadway landscaping (e.g., flowerbeds, increased frequency of mowing)	49%	54%	52%	51%	48%	52%	51%
Expansion of the bus service	57%	56%	56%	53%	70%	50%	57%
Preservation of the rural area	84%	53%	70%	76%	77%	71%	73%
Expansion of bicycle paths	79%	60%	58%	60%	60%	72%	65%
Preschool funding	69%	65%	69%	61%	66%	73%	69%
Curbside recycling	65%	49%	55%	47%	66%	58%	58%
Composting	51%	35%	39%	34%	47%	44%	43%

Table 71: Potential Preventions of Attending an In-person Meeting by Age, Gender and Race/Ethnicity

If you were interested in learning more about or making public comment on an issue, to what extent might each of the following prevent you from attending an in-person meeting? (Percent rating as "definitely would" or "might prevent").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Time of day (evening meetings not convenient)	74%	74%	64%	76%	63%	68%	81%	70%
Meeting location (too far)	92%	74%	64%	77%	71%	73%	80%	75%
Lack of transportation to meeting	19%	13%	27%	25%	14%	15%	43%	20%
Duration of meetings (too long)	63%	68%	63%	67%	61%	62%	75%	65%
Format of meetings does not meet my needs	58%	57%	64%	61%	57%	56%	74%	60%
Child/adult care responsibilities	57%	53%	18%	44%	36%	37%	61%	41%

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Table 72: Potential Preventions of Attending an In-person Meeting by Length of Residency and Household Income

If you were interested in learning more about or making public comment on an issue, to what extent might each of the following prevent you from attending an in-person meeting? (Percent rating as "definitely would" or "might prevent").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Time of day (evening meetings not convenient)	78%	77%	62%	59%	71%	74%	70%
Meeting location (too far)	84%	66%	69%	73%	75%	75%	75%
Lack of transportation to meeting	21%	18%	20%	27%	28%	13%	20%
Duration of meetings (too long)	65%	72%	62%	68%	71%	59%	65%
Format of meetings does not meet my needs	61%	75%	55%	63%	58%	58%	60%
Child/adult care responsibilities	46%	46%	36%	36%	49%	38%	41%

Table 73: Preferences for Providing Comments on Local Issues by Age, Gender and Race/Ethnicity

To what extent would you prefer, if at all, to provide comments on local issues in each of the following ways: (Percent rating as "strongly" or "somewhat prefer").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
In-person at a Board of Supervisors meeting/hearing	45%	35%	39%	36%	44%	35%	50%	39%
In-person at a community meeting	46%	42%	49%	41%	52%	44%	54%	46%
Online comment form posted by Albemarle County	75%	76%	68%	72%	75%	72%	74%	73%
Email communication with the Board of Supervisors and/or staff	75%	78%	66%	73%	73%	72%	71%	73%
Mail communication to Board of Supervisors and/or staff	26%	46%	46%	42%	41%	38%	51%	41%
Social media (Facebook, Twitter)	47%	34%	12%	33%	25%	27%	40%	29%
Local news online comment boxes	50%	36%	35%	43%	34%	37%	48%	39%

Table 74: Preferences for Providing Comments on Local Issues by Length of Residency and Household Income

To what extent would you prefer, if at all, to provide comments on local issues in each of the following ways: (Percent rating as "strongly" or "somewhat prefer").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
In-person at a Board of Supervisors meeting/hearing	45%	33%	37%	31%	44%	39%	39%
In-person at a community meeting	50%	45%	44%	40%	54%	44%	46%
Online comment form posted by Albemarle County	67%	91%	73%	70%	70%	77%	73%
Email communication with the Board of Supervisors and/or staff	66%	92%	73%	65%	71%	78%	73%
Mail communication to Board of Supervisors and/or staff	34%	51%	44%	46%	40%	40%	41%
Social media (Facebook, Twitter)	40%	37%	20%	36%	28%	28%	29%
Local news online comment boxes	34%	44%	42%	56%	32%	35%	39%

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Table 75: Preferred Format for Providing Online Feedback by Age, Gender and Race/Ethnicity

If you were to participate in an online feedback system, to what extent, if at all, would you prefer each of the following formats? (Percent rating as "strongly" or "somewhat prefer").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Respond to questions using an online survey	90%	80%	67%	74%	83%	78%	75%	77%
Direct email to staff and/or the Board of Supervisors	55%	61%	60%	61%	58%	63%	42%	59%
Online public discussion forum (log-in required)	39%	27%	20%	28%	27%	23%	46%	27%

Table 76: Preferred Format for Providing Online Feedback by Length of Residency and Household Income

If you were to participate in an online feedback system, to what extent, if at all, would you prefer each of the following formats? (Percent rating as "strongly" or "somewhat prefer").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Respond to questions using an online survey	80%	87%	74%	75%	72%	84%	77%
Direct email to staff and/or the Board of Supervisors	52%	81%	59%	55%	63%	59%	59%
Online public discussion forum (log-in required)	30%	33%	24%	34%	27%	26%	27%

Table 77: Sources of Information by Age, Gender and Race/Ethnicity

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent rating as "major" or "minor source").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Daily Progress	76%	62%	69%	69%	67%	69%	64%	68%
C-ville weekly	80%	66%	60%	70%	63%	67%	67%	67%
Other local media outlets (radio, local television stations)	89%	82%	88%	91%	80%	89%	75%	86%
Charlottesville Tomorrow	40%	35%	30%	32%	37%	32%	45%	34%
Social media (Facebook, Twitter)	86%	58%	23%	56%	45%	47%	68%	51%
County "A-mail" (e-newsletter)	39%	30%	32%	32%	35%	31%	43%	33%
Public postings at local businesses/library/County offices	64%	49%	36%	50%	45%	46%	53%	47%
Word-of-mouth	83%	75%	69%	74%	76%	76%	70%	75%

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Table 78: Sources of Information by Length of Residency and Household Income

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent rating as "major" or "minor source").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Daily Progress	64%	66%	71%	67%	63%	72%	68%
C-ville weekly	70%	64%	66%	72%	57%	71%	67%
Other local media outlets (radio, local television stations)	80%	90%	90%	96%	80%	84%	86%
Charlottesville Tomorrow	36%	33%	33%	33%	36%	35%	34%
Social media (Facebook, Twitter)	62%	44%	45%	60%	54%	45%	51%
County "A-mail" (e-newsletter)	35%	31%	33%	35%	31%	34%	33%
Public postings at local businesses/library/County offices	56%	41%	43%	55%	48%	45%	47%
Word-of-mouth	74%	83%	74%	74%	66%	80%	75%

Table 79: Frequency of Website Use by Age, Gender and Race/Ethnicity

(Percent rating as "frequently" or "sometimes")	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
How often, if ever, in the last 12 months have you used the County's website (www.albemarle.org)?	40%	37%	30%	36%	33%	33%	38%	35%

Table 80: Frequency of Website Use by Length of Residency and Household Income

(Percent rating as "frequently" or "sometimes")	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
How often, if ever, in the last 12 months have you used the County's website (www.albemarle.org)?	33%	43%	34%	19%	46%	34%	35%

Table 81: Uses of County Website by Age, Gender and Race/Ethnicity

How often, if ever, in the last 12 months, have you used www.albemarle.org for the following? (Percent rating as "sometimes" or "frequently").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Pay a bill	39%	25%	17%	29%	23%	20%	55%	26%
Watch a Board meeting	0%	3%	12%	7%	4%	4%	7%	5%
Access public meeting materials (agendas, minutes)	11%	6%	18%	15%	6%	9%	19%	11%
Book a park shelter	6%	9%	4%	9%	4%	8%	2%	7%
Sign up for a Parks & Recreation class	3%	12%	10%	10%	9%	10%	6%	9%
Find information about a property in the County	32%	32%	46%	43%	29%	35%	39%	37%
Download a form	28%	17%	24%	23%	22%	22%	24%	22%
Access building, licensing & permit applications	14%	10%	19%	10%	18%	15%	5%	14%
Apply for energy, medical, food and/or other resource assistance	0%	2%	2%	2%	1%	2%	0%	1%

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How often, if ever, in the last 12 months, have you used www.albemarle.org for the following? (Percent rating as "sometimes" or "frequently").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Contact information for a department/staff person	11%	22%	23%	25%	13%	21%	14%	19%
Learn more about an issue facing the community	8%	18%	22%	17%	16%	15%	21%	17%
Learn more about a department within the County	21%	14%	27%	18%	22%	21%	15%	20%
County job opportunities	31%	22%	12%	24%	18%	20%	28%	21%
Access County public meeting calendar	6%	4%	10%	8%	4%	7%	3%	6%

Table 82: Uses of County Website by Length of Residency and Household Income

How often, if ever, in the last 12 months, have you used www.albemarle.org for the following? (Percent rating as "sometimes" or "frequently").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Pay a bill	40%	24%	16%	26%	33%	23%	26%
Watch a Board meeting	2%	3%	9%	5%	4%	4%	5%
Access public meeting materials (agendas, minutes)	8%	11%	14%	7%	18%	8%	11%
Book a park shelter	2%	14%	8%	2%	5%	9%	7%
Sign up for a Parks & Recreation class	1%	10%	16%	4%	10%	10%	9%
Find information about a property in the County	28%	37%	43%	25%	38%	39%	37%
Download a form	22%	25%	22%	23%	22%	22%	22%
Access building, licensing & permit applications	9%	21%	16%	15%	15%	13%	14%
Apply for energy, medical, food and/or other resource assistance	0%	0%	3%	5%	1%	0%	1%
Contact information for a department/staff person	14%	36%	19%	6%	21%	23%	19%
Learn more about an issue facing the community	8%	18%	24%	10%	20%	17%	17%
Learn more about a department within the County	15%	20%	24%	16%	24%	19%	20%
County job opportunities	19%	40%	19%	22%	37%	11%	21%
Access County public meeting calendar	5%	10%	6%	0%	10%	6%	6%