



## Proclamation Recognizing National Public Safety Telecommunicators Week

- WHEREAS,** in an emergency, community members depend on Public Safety Telecommunicators and access to 9-1-1 as their only means to request help from fire and rescue, law enforcement, animal control, and emergency mental health responders; and
- WHEREAS,** when an emergency occurs, the prompt response of field responders is critical to the protection of life and preservation of property, and Public Safety Telecommunicators are the “first, first responders,” the single vital link between field responders and persons seeking immediate relief during an emergency; and
- WHEREAS,** the Charlottesville–UVA–Albemarle County Emergency Communications Center (CUA-ECC) was founded in 1984 as a joint partnership between the City of Charlottesville, the University of Virginia, and Albemarle County; and
- WHEREAS,** Public Safety Telecommunicators of the CUA-ECC process approximately 250,000 calls per year from persons who call, text, or video call the emergency communications center, and ensure the safety of our field responder personnel by monitoring their activities and providing them crucial information, thereby significantly contributing to crime reduction, fire suppression, and patient treatment; and
- WHEREAS,** each day, Public Safety Telecommunicators provide life-saving treatment instructions, compassion, understanding, and professionalism during the performance of their jobs.
- NOW, THEREFORE, BE IT PROCLAIMED,** that we, the Albemarle County Board of Supervisors, do hereby recognize the week of **April 14-20, 2024**, as National Public Safety Telecommunicators Week, in honor of telecommunicators and those whose roles provide support for them, whose diligence and professionalism keep our communities safe and healthy; and commemorate the **40<sup>th</sup> Anniversary of the CUA Emergency Communications Center**.

Signed this 17<sup>th</sup> day of April 2024.

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Jim H. Andrews, Chair  
Albemarle Board of County Supervisors