

**Albemarle County's
Strategic Plan Goals, Human Service Priorities and Outcome Metrics for the FY 19 ABRT
Process**

Long Term Strategic Goal: Educational Opportunities Provide lifelong learning opportunities for all our citizens

Outcome Measures:

1. # & % of children in a program who meet kindergarten readiness benchmarks as measured by a standardized instrument. (name of instrument to be specified by program)
2. # & % of students in a program who maintain or improve academic skills as measured by SOL scores or other standardized instrument (name of instrument to be specified by program).
3. # & % of youth in a program who graduate from high school on time
4. # & % of students in a program who enroll in college, enter a vocational program, and/or achieve employment within six months of high school graduation,

Long Term Strategic Goal: Quality Government Operations “Ensure County government’s capacity to provide high quality service that achieves community priorities”

Priorities recommended By the Department of Social Services

A1: Provide services that assist in improving employability and/or achieve self-sufficiency

Outcome measures:

5. # & % of program participants who obtain/ retain self-sufficient, living wage employment.
6. # & % of program participants obtaining improved skills, post-secondary education, credentials, or industry-specific credentials
7. # & % of program participants with increased financial health as measured by a standardized instrument (instrument to be specified by program)
8. # & % of program participants facing a financial crisis or one time need whose need is mitigated.

A2: Provide for a continuum of housing interventions with overall goal of achieving safe, affordable and permanent housing for at-risk individuals and families;

Outcome measures:

9. # & % of program participants at risk of experiencing a housing crisis or homelessness who are sheltered.
10. # & % of program participants for whom affordable housing is created, preserved, maintained, improved, or restored

A3: Provide medical and dental support for low income individuals and families;

Outcome measures:

11. # & % of program participants who access health care who demonstrate progress as measured by a standardized instrument (instrument to be specified by program)
12. # & % of program participants in need of health care who receive care at the appropriate community-based level
13. # & % of program participants whose access to health care is preserved, improved, or restored
14. # & % of program participants with improved healthy eating and/or physical activity as measured by a standardized instrument (instrument to be specified by program)

A4: Provide services that address needs of at-risk children and youth, and their families

Outcome measures:

15. # & % of children in the program who experience positive parent-child interactions as measured by a standardized instrument. (name of instrument to be specified by program)

A5: Provide supportive services for victims of abuse, neglect or violence

Outcome measures:

16. # & % of program participants who experience a decrease in trauma symptoms as measured by a standardized instrument (instrument to be specified by program)
17. # & % of program participants in need of safety planning who implement a safety plan.
18. # & % of program participants who do not experience re-victimization in a period of time to be specified by the program

A6: Provide support for persons interacting with the legal or criminal justice system

Outcome measures:

19. # & % of children in the program with no instances or a decreased number of instances of suspension or expulsion.
20. # & % of program participants who do not reoffend
21. # & % of participants with avoidance of or mitigation of risk factors as measured by a standardized instrument (risk factor and name of instrument to be specified by program)

A7: Provide support for early childhood development and learning, including pre-natal support for at-risk mothers, early intervention strategies and pre-k learning

Outcome measures:

A22: # & % of children in a program who meet kindergarten readiness benchmarks as measured by a standardized instrument. (name of instrument to be specified by program)

A8: Provide support for persons with limiting conditions or different abilities, including problems with mental health

Outcome measures:

A23: # & % of program participants who access health care who demonstrate progress as measured by a standardized instrument (instrument to be specified by program)

Additional Metric for Planning and Technical Assistance Programs

24. # & % of program participants receiving technical assistance who improve the quality of services to address strategic goals as measured by a standardized instrument (instrument to be specified by program)