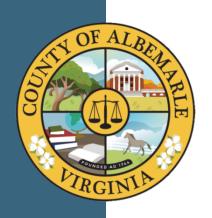


Strategic Plan Execution and Analysis Report (SPEAR) FY25 Report

August 20, 2025



Agenda

Part 1, SPEAR: The Program

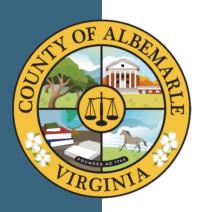
Background and purpose

Part 2, SPEAR FY24: Report

- Goal by Goal
- Challenges

Part 3, SPEAR: What's Next?

- SPEAR FY26
- Strategic Plan Review



Part 1

SPEAR: The Program

SPEAR PROGRAM



Improved Accountability



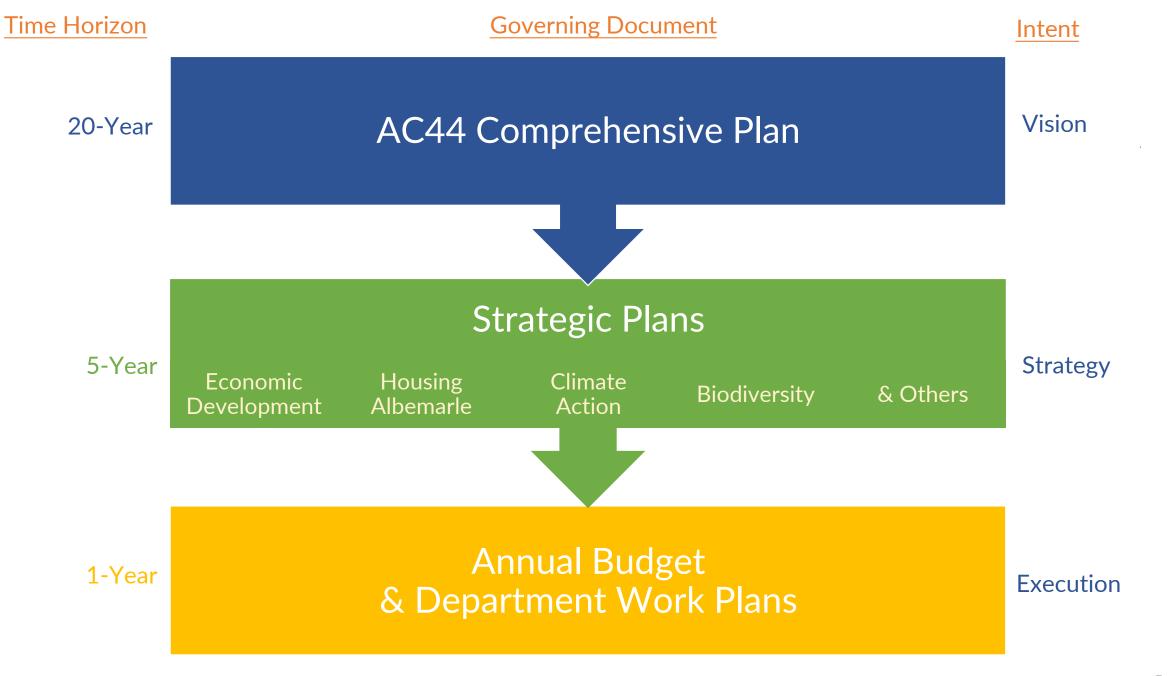
Better Decision Making



Increased Transparency



Improved Community Outcomes





Part 2

SPEAR: FY25 Report









On Track

FY25 Target:

At least **90%** of Fire Rescue calls for service in rural areas should be responded to within 21 minutes

Needs Attention

FY25 Target:

At least **90%** of Fire Rescue calls for service in development areas should be responded to within 8 minutes

Needs Attention

FY25 Target:

At least **100%** of Police priority 1 calls in rural areas should be responded to within 10 minutes

Needs Attention

FY25 Target:

At least **100%** of Police priority 1 calls in urban areas should be responded to within 5 minutes

Result:

95% of calls for service in rural areas were responded to within 21 minutes

Result:

72% of calls for service in development areas were responded to within 8 minutes

Result:

49% of priority 1 calls in rural areas were responded to within 10 minutes

Result:

74% of priority 1 calls in urban areas were responded to within 5 minutes



Fire Prevention Week

October 2024



In-House Pharmacy System

November 2024



Public Safety Staffing Study

February 2025











Slightly Behind

FY25 Target:

Initiate **40** and complete **80** actions, as outlined in our <u>Climate Action Plan</u>

On Track

FY25 Target:

Achieve **28,000** visits to <u>engage.albemarle.org</u> and **1,450** unique interactions at Let's Talk Albemarle pop-up events

On Track

FY25 Target:

Inspect **400** stormwater management facilities, ensuring that at least **70%** are in compliance with operations and maintenance requirements

Result:

We have initiated **34**, and completed **75** actions

Result:

We had **32,051** website visits and **2,589** unique interactions through Let's Talk Albemarle events

Result:

We inspected **417** stormwater management facilities, with a **75%** compliance pass rate

RESILIENT, EQUITABLE & ENGAGED COMMUNITY

Collaborative Efforts to Address Batesville Flood Risks and Response

October 2024



Launch of the Climate Action Leadership Team

January 2025



Community Risk Assessment

June 2025









On Track

FY25 Target:

Have **100%** of the county served by broadband or currently under a grant to receive broadband service

On Track

FY25 Target:

FY25 Target:

Present **4** transportation updates to the Board of Supervisors (once every quarter)

Needs Attention

Reach **40%** completion in our effort to clean and assess the county's urban drainage infrastructure

Result:

We have achieved **99.9%** either served or currently under a grant

Result:

We presented **4** transportation updates (one per quarter)

Result:

We have cleaned and assessed **29%** of the county's urban drainage infrastructure

Opening of Freebridge Lane Promenade

November 2024



Zoning Updates for Utility Grade Solar Arrays Presented to the Planning Commission

January 2025



Completion of Phase 1 of the Courts Renovation Project

June 2025











Slightly Behind

FY25 Target:

Reach a total of **5,600** new affordable housing units built or added to the construction pipeline since 2019, in line with our target of 10,070 by 2040

On Track

FY25 Target:

FY25 Target:

Establish 8 miles of new multi-use trails

On Track

Support a **2%** growth in jobs within each of the following two sectors: Life Sciences and Defense/

Result:

We reached a total of **5,353** units built or added to the construction pipeline

Result:

We established **9.75** miles of new multi-use trails

Result:

Life Sciences: **7.0%** growth Defense/ IT: **1.6%** growth



Opening of Biscuit Run

December 2024



Competitive Benchmarking Assessment

February 2025



Strengthening the Affordable Housing Investment Fund

May 2025





Employee Care Clinics

February & April 2025



Groundbreaking for the Southern Feeder Pattern Elementary School

February 2025



Groundbreaking for Albemarle Career Exploration Academy

February 2025











WORKFORCE & CUSTOMER SERVICE

On Track

On Track

On Track

FY25 Target:

Maintain a local government employee vacancy rate below **6**%

Result:

Our vacancy rate dropped below **5%** in February 2025, and has since remained under 5%

FY25 Target:

Conduct benchmark analysis on **40%** of our 377 positions, adjusting those that are below the competitive market

Result:

We conducted benchmark analysis on **45%** of our 377 positions, and adjusted **42** of them

FY25 Target:

Use our new financial management system to reduce the number of miscellaneous payment requests manually processed by our accounting team by **50%**

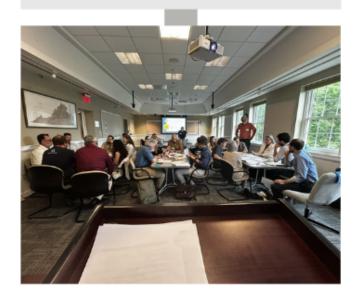
Result:

We reduced the number of miscellaneous payment requests manually processed by **54%** by the end of Q4



Launch the New Community Development System

January 2025



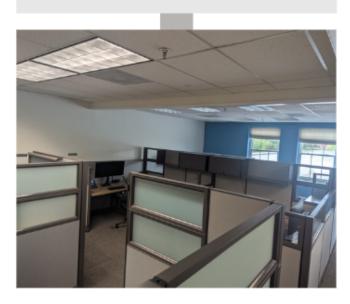
Go-Live for the New Financial Management System

April 2025



Modernization of County Office Space

April 2025



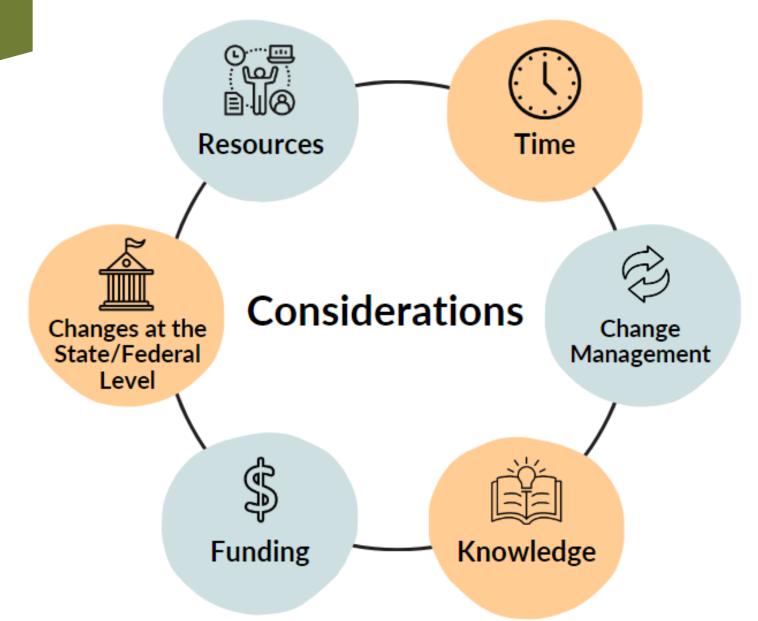


Q&A

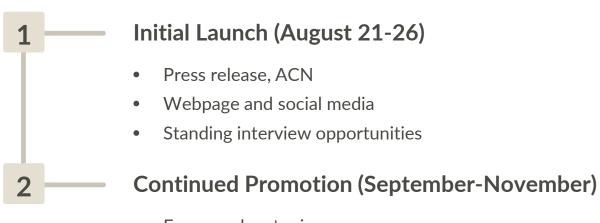


Part 3

SPEAR: What's next?



SPEAR Year 2 Promotion



- Focus on key topics
- Segmented ACNs, weekly social media highlights
- Print flyer for community events, stakeholder groups